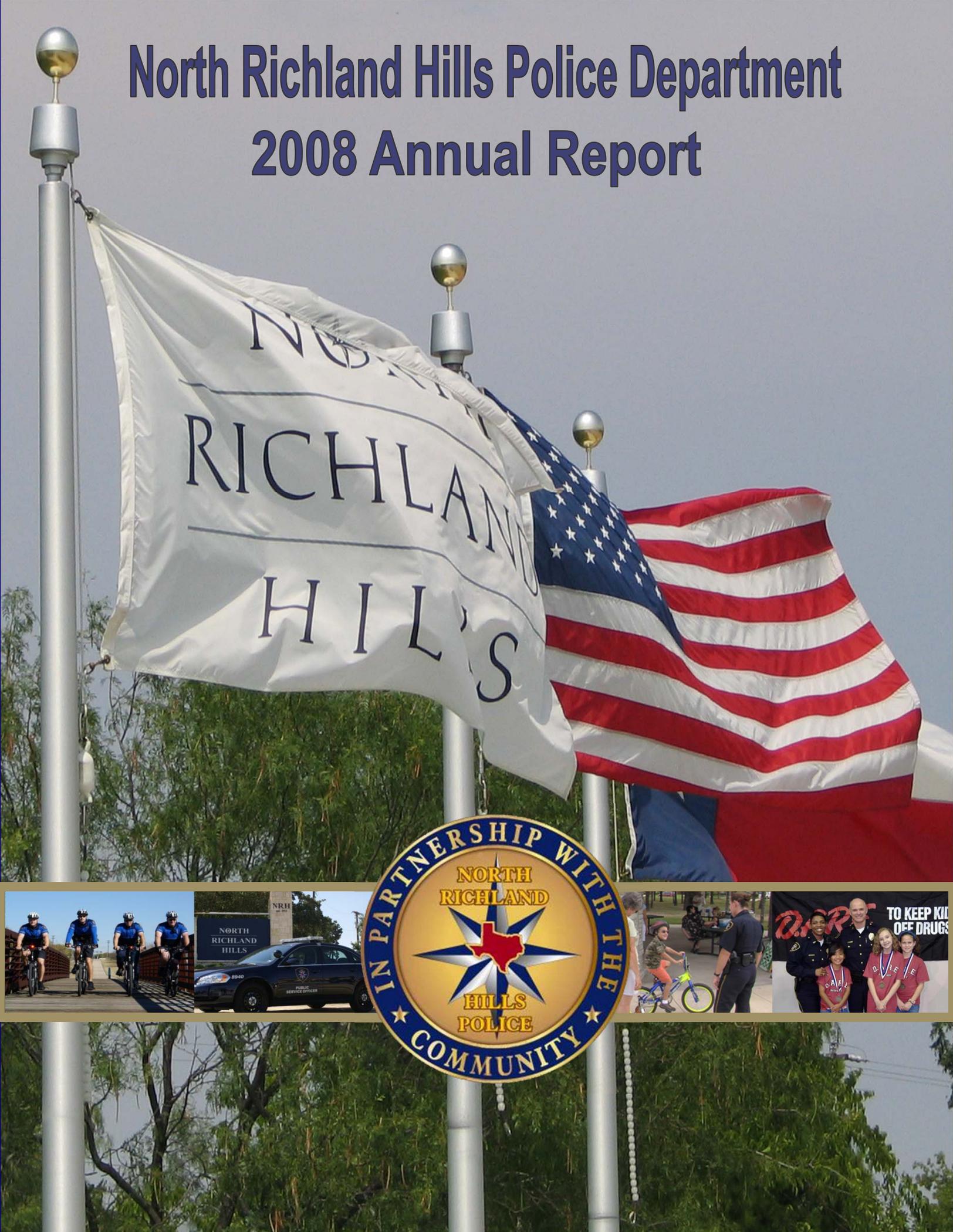


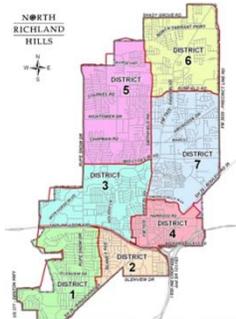
North Richland Hills Police Department 2008 Annual Report





Uniformed Services Division

The Uniformed Services Division consists of two sections – the Patrol Section and the Traffic Section. The division encompasses specialized units including the Bicycle Patrol Unit, the Special Weapons and Tactical Unit, the Honor Guard Unit and the Public Service Officers.

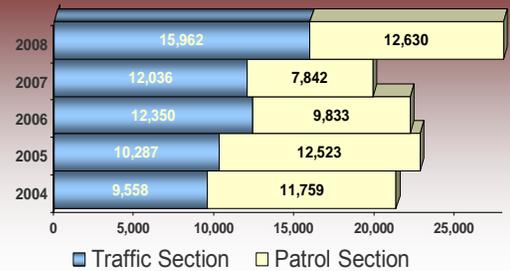


Services provided by this division include uniformed police patrols, traffic law enforcement, accident investigation and reconstruction, drug enforcement and special threat situations. Both sections are equally tasked with providing high police visibility while working with citizens in a preventive approach to problems within the community. This contemporary concept in policing – referred to as Beat Management – extends the commitment by our police officers to best serve our community while also forming a partnership with our citizens.

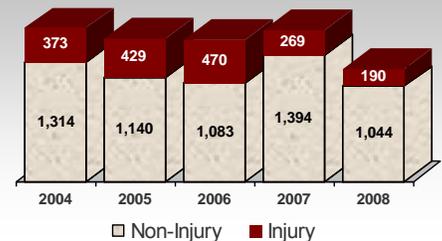
The Public Service Officer Program underwent a transformation in 2008. These civilian employees of the Police Department are now assigned to the Uniformed Services Division. Public Service Officers focus upon completing those tasks that do not require the services of a police officer. The program's purpose is to create greater efficiency and effectiveness of the department's police officers, allowing them more time to address law enforcement-specific matters and overall police services to the community. Public Service Officers also help facilitate the Beat Management Program by working closely with members of the public and the district officers to solve problems.

- APRIL** ▶ The Honor Guard Unit participates in the Special Olympics opening ceremonies
- AUGUST** ▶ Council approves resolution to enter \$290,379 grant agreement with TxDOT under the STEP 2009 Comprehensive Program
- SEPTEMBER** ▶ The Bicycle Patrol Unit joins in the fight against child abuse by participating in the 19th Annual Communities Against Crime 5K Run
- OCTOBER** ▶ The Traffic Section wins 28 trophies at the Gulf Coast Police Motorcycle Skills Championship including the 2nd Place Overall Team Award
- DECEMBER** ▶ Awarded \$226,600 grant from 2008 Urban Area Security Initiative for armored personnel carrier

Violations Issued

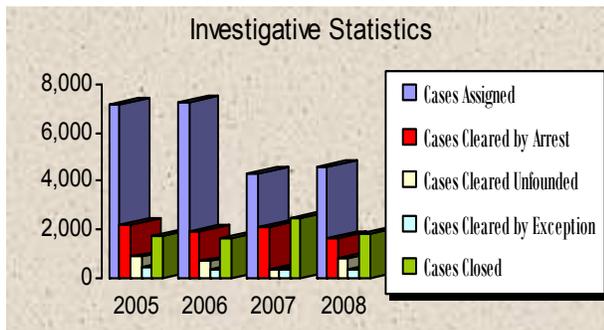


Motor Vehicle Accidents



Criminal Investigations Division

The Criminal Investigations Division consists of three sections – the Crimes Against Persons Section, the Property Crimes Section, and the Narcotics Section. Specialized units within the Division are the Crime Scene Search Unit and the Special Investigations Unit. Additionally, task force assignments extending beyond local jurisdiction promote cooperative and coordinated drug enforcement efforts drawing from the expertise of state and local law enforcement.



The Crimes Against Persons Section investigates causes of all violent crimes including homicide, robbery, sexual assault, family violence and juvenile crimes. The Crime Scene Search Unit collects and processes all evidence from NRH crime scenes and supervises the multi-agency Automated Fingerprint Identification System (AFIS).

The Property Crimes Section investigates property-related offenses including auto theft, burglary, theft, and fraud. Detectives perform follow-up investigations such as recovery of stolen property and arrest of fugitives.

The Narcotics Section investigates narcotic offenses in NRH as well as working closely with Federal and State agencies in an attempt to reduce the flow of narcotics into our community.

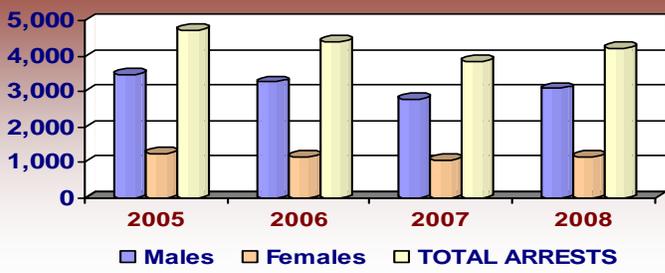
Crime Analysis compiles information on statistical implications and trends for the department.

- MARCH** ▶ A series of public meetings conclude based within each geographical beat of the City – the meetings provided information to citizens regarding the services that the police department provides to the community
- APRIL** ▶ City Council passes an ordinance prohibiting the parking of a motor vehicle with keys remaining in the ignition
- MAY** ▶ City Council approves the regulation of secondary metal recyclers

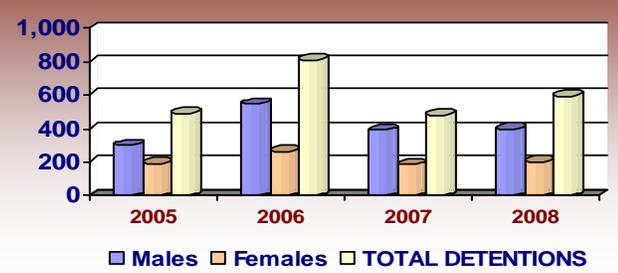




ADULT ARRESTS



JUVENILE DETENTIONS



Detention Services

- Safe detention, control and care of all prisoners within the jail facility
- Proper recording and testing of suspected DWI violators
- House an average of 11.44 prisoners daily
- Serve an average of 12,500 prisoner meals annually

Technical Services

- Coordinate and supervise oversight of building security and facilities management
- Storage services, safekeeping and the ultimate disposal of all property/evidence recovered during a criminal investigation
- Order and manage the inventory and issuance of all police equipment department wide

Records Section

- Process and retain all police department records
- Manage automated records reporting system
- Maintain record scanning program for archived record retrieval
- Respond to open records requests
- Provide citizen assistance via telephone or in person

Professional Standards

- Conduct applicant background investigations and pre-employment testing
- Organize and direct contacts and news releases to the Dallas/Fort Worth area media corps
- Manage awarded state and federal grants
- Supervise internal control and compliance issues

Community Services

- Provide crime prevention services
- Instruct DARE curriculum in local schools
- Responsible for security and primary law enforcement in the area schools
- Administer volunteer programs

Communications Section

- Serve as the public's link to requests for police, fire, ambulance and City emergency and non-emergency services
- Offer 9-1-1 education to children in the community
- Provide accurate statistical information for administrative use
- Administer False Alarm Reduction Program

Training Section

- Coordinate and deliver advanced, continued training opportunities for sworn and civilian personnel including
 - Annual weapons qualifications
 - 40 hour in-service classes
 - Legislatively mandated requirements

In 2008

- ▶ Volunteers in Policing dedicated 1,070 hours
- ▶ Citizen's Police Academy - 50 graduates
- ▶ Released Police Officer Recruiting Video
- ▶ 5,700 hours of in-service training delivered
- ▶ Produced public service announcement for PSO Program
- ▶ Introduced Department's first D.A.R.E. Show Car
- ▶ Enlisted five apartment communities in the *Crime-Free Multi-Housing Program*
- ▶ Webber-Seavey Award selects *Building Connections—Building Community Program* in 2008 Top 25 Programs



Special Recognition

Officer of the Year

Officer Gabriel Cespedes

Supervisor of the Year

Sergeant Jeff Williams

Civilian of the Year

Detention Officer Michael Vastine

Life Saving Award

Officer Bryan Grote
Officer Chris Lizak
Detention Officer Michael Vastine

Meritorious Service Award

Sergeant Todd Espy
Officer Gabriel Cespedes
Officer Gwen Kasterke
Sergeant Neal Maranto
Detective Tony Roten
Public Service Officer Delton Webb
Investigator Ed Wright
Investigator Gideon Yeh

Shining Star Award

Dean and Irene Gearhart

Promotions

Lieutenant Rick Scott
Sergeant Matt Jackson
Sergeant Dusty Scott

Retirements

Captain Pat Murphy
Lieutenant Russell Juren

Certificate of Recognition

Officer Keith Bauman
Officer Gabriel Cespedes
Sergeant Todd Espy
Officer Duane Ford
Officer John Harding
Officer Chad Hobson
Officer Kevin Luff
Detective Michael Luther
Volunteer Terry Higgs
Officer Mike McGuire
Officer Wayne McEachran
Officer William Worsham

Chief's Award of Excellence

Office Coord. Rowlett Costantine
Officer Gwen Kasterke
Officer Keith Bauman
Sergeant Joe Walley
Officer Travis Peck
Captain Michael Hamlin
Officer Chad Hobson

Chief's Unit Award

Public Service Officers
Records Section
Traffic Unit





Our Vision

Our vision is a community environment where the public has full faith and confidence in its police department to provide an atmosphere where people feel safe and secure.

Our Mission

Our mission is to work in a partnership with our citizens to maintain a safe, peaceful community by providing excellence in all police services dedicated to the highest standards of ethics and integrity while preserving and protecting life and property.

Our Philosophy

We are committed to maintaining high ethical standards by conducting ourselves with integrity, compassion and accountability.

We, both as individuals and as an organization, strive to be leaders in our profession and in the community we serve. Effective leadership will model the way, enable others to act and inspire a shared vision.

We endorse the principles embodied in our Constitution.

We respect and protect the rights of all citizens, and we endeavor to ensure the safety, security and protection of life and property. Integrity is central to the values we embrace and establishes the foundation for community trust.

We are accountable to each other and to the citizens we serve and we expect ethical, legal and moral behavior in all aspects of our lives.

We strive to maintain the highest quality of life for all that reside within and visit our community. Our values guide our work and decisions, help us contribute to the quality of life and promote a positive work experience.

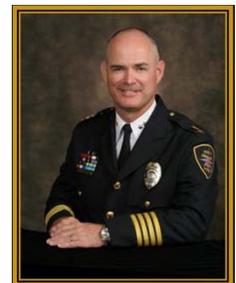
We are dedicated to preserving the goals and values that make North Richland Hills the "City of Choice."

A Message From The Chief

The North Richland Hills Police Department has been actively pursuing excellence in our mission of protecting the community during this past year. As is evidenced by the many successes detailed in this annual report, 2008 allowed us to build on our past successes while developing new ideas that keep our focus on the future. From a statistical point of view, we experienced an overall decrease in the major crime categories while activity was up across the board. We also experienced a decrease in the number of accidents that was assisted by our targeted traffic enforcement including the first full year of operations of our red light camera program.

We had several significant new programs started in 2008 including the placement of our Public Safety Officers in the field. These dedicated civilian employees now respond to non-emergency type calls and have been able to remove a large workload from our sworn employees. During the year the Police Department held a series of community meetings designed to strengthen the bond between us and our community. The comments about the meetings were very favorable and they will be repeated in the future. As a part of this outreach, we established a crime free multi-housing program designed to focus our crime prevention efforts in our multi-family facilities. Five complexes have already joined giving their residents an extra measure of safety and security. Lastly, we were honored when our Family Resource Coordinator program was selected as a finalist for the coveted Webber-Seavey Award. This award is given annually by the International Association of Chiefs of Police to those programs that represent innovation in providing police service to a community.

The men and women of the North Richland Hills Police Department provide an unparalleled level of commitment to the community they serve. It remains my honor to represent them and the work they perform. It is with a humble spirit and a servant's heart that they quietly go about their duties and remain steadfast in their goal of making North Richland Hills the City of Choice.



A handwritten signature in black ink, which reads "Jimmy Reuther".

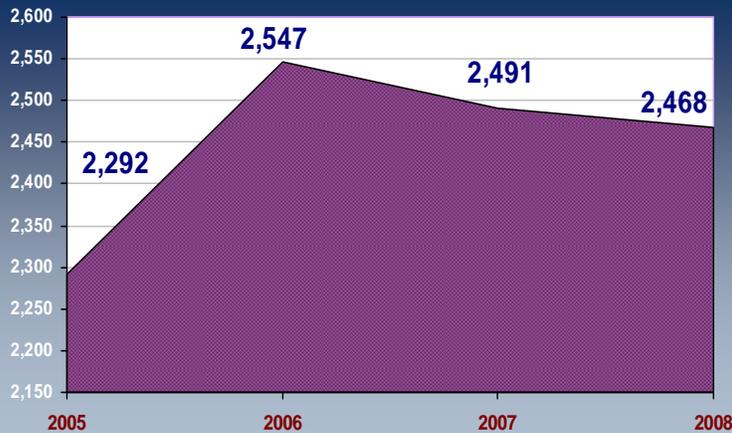
North Richland Hills Police Department

Comparative Statistics FBI Uniform Crime Report

Type of Offense	2007	2008	Dec/Inc	% of Change
Homicide	2	2	--	--
Theft	1,617	1,617	--	--
Burglary	418	434	16	0.38
Auto Theft	179	145	- 34	- 0.19
Aggravated Assault	212	201	- 11	- 0.05
Robbery	39	49	10	0.26
Rape	24	20	- 4	- 0.17
TOTAL	2,491	2,468	- 23	- 0.01

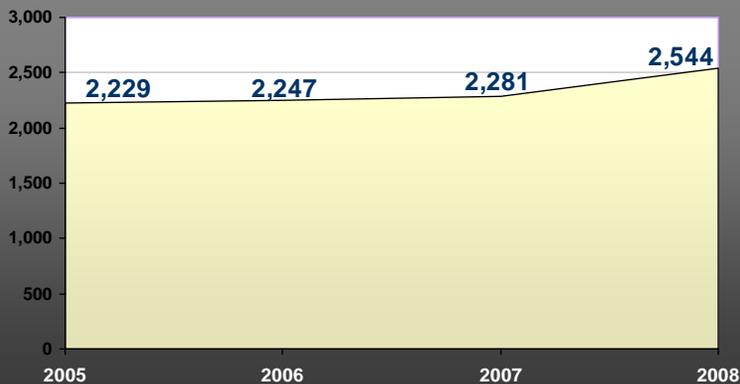
Part I Offenses

Homicide, Rape, Robbery, Aggravated Assault, Burglary, Theft, Vehicle Theft

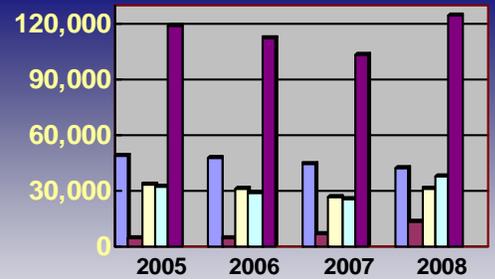


Part II Offenses

Vandalism, Forgery/Fraud, Narcotics, Weapons, Sex Offenses, Simple Assaults

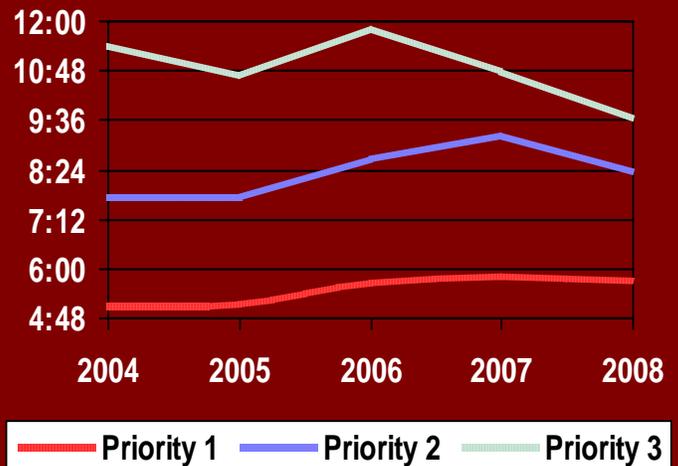


Police Calls for Service

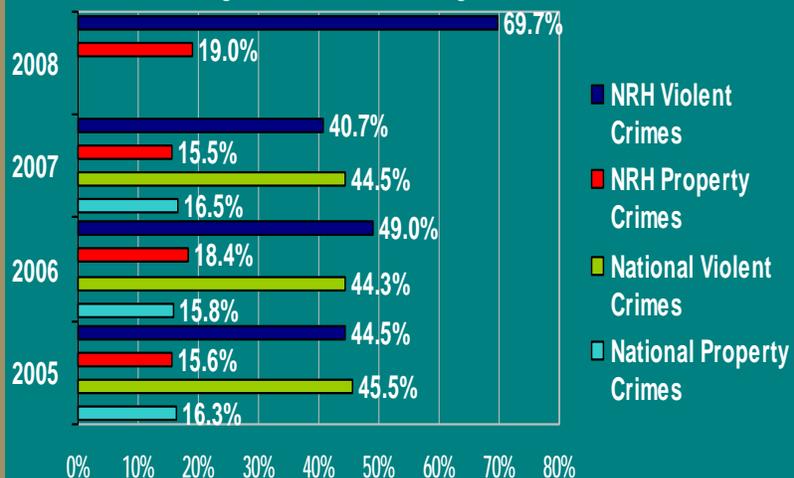


All Units	48,608	48,260	44,286	42,010
Other Field Activity	4,187	4,687	6,260	13,316
Assist Units	33,853	30,812	26,738	31,066
Traffic Stops	32,632	28,564	25,853	37,820
Total Activity	119,280	112,323	103,137	124,212

Average Response Times



Average Clearance Percentages - Part I Crimes



7301 N.E. Loop 820, North Richland Hills, Texas 76180

<http://www.nrhtx.com/police>