



City of North Richland Hills
Police Department

2007 Annual Report





North Richland Hills Police Department

Message from Chief Jimmy Perdue

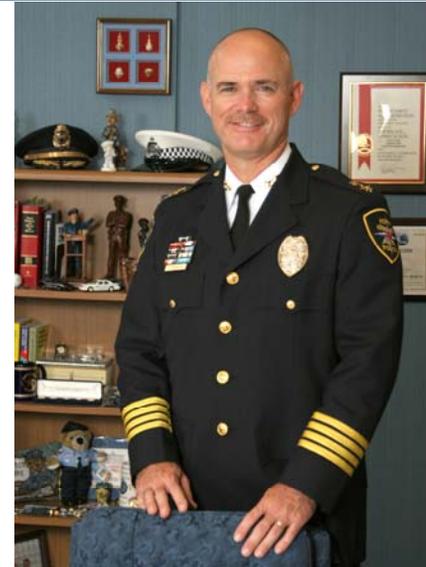
2007 was another exciting year in our journey of "Building Our Future...Together." This was the theme of our annual awards banquet and reflects our overall mission of working in a partnership with our citizens to maintain a safe and peaceful community. The men and women of the North Richland Hills Police Department believe in this philosophy and are pleased to present this report of the activities that we accomplished towards this goal. We have modified the format of the report and hope that you will utilize it throughout the year as we continue to cultivate our community/police relationship.

The development of this relationship would not be possible without clear direction provided through excellent leadership. Mayor Oscar Trevino and the members of the North Richland Hills City Council have made the safety and security of our community a top priority in their agenda. Their firm and lasting commitment to the values of building a citizen partnership have allowed us to quickly promote our philosophy and achieve early successes with our programs. They have provided us with a solid foundation upon which to build to the future. Our thanks go to them and City Manager Larry Cunningham for their unwavering support and commitment to us.

We experienced a decrease in both overall crime and Part I offenses during 2007 when compared to the previous year. These numbers are reported in traditional Uniform Crime Reporting (UCR) format. However, one of our major accomplishments during the year was the conversion to the new National Incident Based Reporting System (NIBRS). This system collects data from 32 different types of offenses as compared to the eight captured in UCR. Utilizing NIBRS will allow us to obtain a better overall picture of the offenses that are occurring as well as many of the underlying symptoms and associated clues. Police Departments across the country are slowly converting to this FBI recommended system. Moving to NIBRS, places us on the leading edge of law enforcement in the nation. However, since a significant number of departments have not yet changed we must convert the numbers to UCR for an accurate comparison with similar communities.

During 2007 we embarked on some exciting and innovative programs designed to improve both our efficiency and effectiveness in serving our community. One of the most significant was the creation of our Volunteers in Policing (VIP) program. This formal program was a natural extension for the countless volunteers that have served our Department for many years. It exemplifies the cooperative spirit that exists between the Police Department and the community we serve. Part of this attitude of service included an expansion of our Beat Management philosophy. As the officers have become familiar with their beat, we have begun to address individual concerns and problems within them. The inclusion of our traffic officers and property crime detectives into the program ensures the citizens are receiving a full compliment of our services in their neighborhoods. We continued with this outreach by hosting a series of community meetings for each district. These meetings are designed to highlight our message of a community/police partnership.

The many accomplishments of this past year has only emphasized how fortunate I feel to be the Chief of the North Richland Hills Police Department. I remained comforted by the spirit of cooperation and willingness to serve that is so evident throughout the department. The community is very fortunate to have the caliber of individuals that serve in the police department everyday. They remain committed to our vision and work tirelessly to accomplish our goals. Thanks go to each of them for their support of me and the mission of our agency. I hope that I will always make you as proud of me as I am of each of you. It is my honor to serve you and this entire community as we build our future together.





North Richland Hills Police Department

Mission Statement

Our Vision

Our vision is a community environment where the public has full faith and confidence in its police department to provide an atmosphere where people feel safe and secure.

Our Mission

Our mission is to work in a partnership with our citizens to maintain a safe, peaceful community by providing excellence in all police services dedicated to the highest standards of ethics and integrity while preserving and protecting life and property.

Our Philosophy

We are committed to maintaining high ethical standards by conducting ourselves with integrity, compassion and accountability. We, both as individuals and as an organization, strive to be leaders in our profession and in the community we serve. Effective leadership will model the way, enable others to act and inspire a shared vision.

We endorse the principles embodied in our Constitution. We respect and protect the rights of all citizens, and we endeavor to ensure the safety, security and protection of life and property.

Integrity is central to the values we embrace and establishes the foundation for community trust. We are accountable to each other and to the citizens we serve and we expect ethical, legal and moral behavior in all aspects of our lives. We strive to maintain the highest quality of life for all that reside within and visit our community. Our values guide our work and decisions, help us contribute to the quality of life and promote a positive work experience.

We are dedicated to preserving the goals and values that make North Richland Hills the “City of Choice.”

Our Approaches

- ◆ Vigorously pursue criminals and those that harm our community.
- ◆ Demonstrate proactive, progressive and preventative policing at all levels.
- ◆ Maximize the use of technology to achieve effectiveness and efficiency.
- ◆ Utilize problem solving techniques to address issues of crime and disorder.
- ◆ Foster an organizational culture of integrity and accountability through leadership.
- ◆ Invest in the community by promoting cooperation and trust with our citizens.



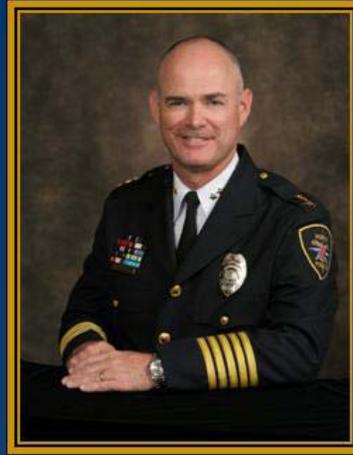


North Richland Hills Police Department

Command Staff



*Assistant Chief of Police
Operations Bureau
Andy Kancel*



*Chief of Police
Jimmy Perdue*



*Assistant Chief of Police
Management Services Bureau
Richard Kitchen*



*Uniformed Services Division
Captain Mike Hamlin*



*Criminal Investigations Division
Captain Mike Young*



*Administrative Services Division
Captain Pat Murphy*



*Technical Services Division
Captain Sid Johnson*



Lieutenant Russ Juren



Lieutenant Ron Beale



Lieutenant Ken Bounds



Lieutenant Billy Privett



North Richland Hills Police Department 2007 Awards



OFFICER OF THE YEAR
Investigator Gideon Yeh

SUPERVISOR OF THE YEAR
Sergeant Greg Trickey

CIVILIAN OF THE YEAR
Communications Manager Debbie Eskew

COMMENDATION AWARD
Communications Manager Debbie Eskew

LIFE SAVING AWARD
Officer Kevin Palmer



MERITORIOUS SERVICE AWARD

*Records Technician Ron Alexander
Detective Kevin Brown
Detective Tom Bulger
Officer Filipe Carmichael (2)
Sergeant Matt Clem
Officer David Drake*

*Dispatcher Laura Hines
Detective Shayne Kotara (2)
Records Technician Theresa Sibley
Investigator Carrie White
Investigator Ed Wright
Investigator Gideon Yeh*



CERTIFICATE OF RECOGNITION

*Officer Bridget Bersin
Officer Bryan Bohanon
Officer Filipe Carmichael
Volunteer Ogena Collins
Sergeant Bret Dinkins
Dispatcher Kristine Doshi
Officer David Drake
Communications Manager Debbie Eskew
Officer Duane Ford
Officer Brian Goen
Officer Tim Hennessy*

*Officer Matt Jackson
Lieutenant Russ Juren
Dispatcher Carissa Katekaru
Dispatcher Kim Killion
Dispatcher Laura Litzerman
Officer Wayne McEachran
Officer Mike McGuire
Dispatcher Karen Mullen
Dispatcher Diane Skaggs
Dispatcher Jennifer Veber
Officer Billy Worsham*



CHIEF'S UNIT AWARD
TRAFFIC SECTION

*Officer Brian Brown
Officer Filipe Carmichael
Officer Tom Cleveland
Officer Todd Espy
Sergeant Neal Maranto
Officer James George
Officer Rodney McCrory
Officer Stephen Webster
Officer Curtis Westbrook*

SHINING STAR AWARD
Ms. Dottie McCary



North Richland Hills Police Department

Operations Bureau



Assistant Chief Andy Kancel commands the Operations Bureau. The Operations Bureau consists of two divisions - the Uniformed Services Division and the Criminal Investigations Division.

The Uniformed Services Division is staffed by a captain, four lieutenants, eight sergeants, 48 patrol officers, one traffic sergeant and eight traffic officers. This division consists of two Sections – the Patrol Section and the Traffic Section. There are also three voluntary specialty units – the Special Weapons and Tactical Unit, the Honor Guard Unit, and the Bicycle Patrol Unit.

The Patrol Section is organized into three Patrol Shifts – Days, Evenings and Midnights. Each of the three shifts is led by a Lieutenant. The primary responsibility of the Patrol Section is the maintenance of law and order through timely response to calls for service, preliminary investigation of criminal offenses, and apprehension of persons committing felony or misdemeanor crimes. Since August 2006, patrol officers have been assigned to permanent beats and serve that beat for their six-month shift assignment. Officers in Patrol experience a shift change twice a year – in February and in August. Permanent beat assignments have created more familiarity between the beat officer and the community. The officers are encouraged to stop by and interact with students in schools on their beats; attend the D.A.R.E. graduations at schools on their beats; meet residents, attend homeowner's associations meetings, and attend neighborhood watch meetings on their assigned beats. This contemporary concept in policing – referred to as Beat Management – was launched as a viable means for the officers to work in partnership with individual citizens and community groups to identify neighborhood issues and seek viable solutions.



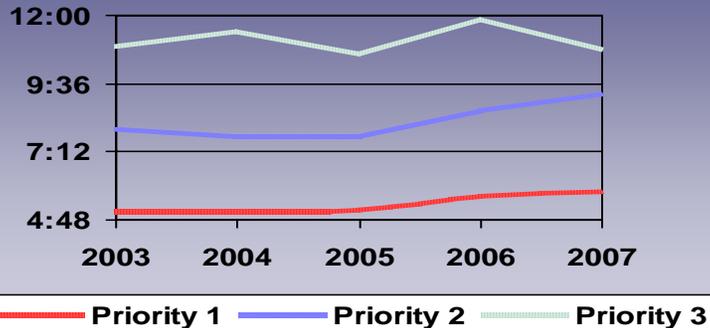
The Criminal Investigations Division (CID) is responsible for investigating cases of all major offenses. CID is organized into three sections. Detectives in the Property Crimes Section investigate property-related offenses including auto theft, burglary, fraud and all other thefts. These Detectives are assigned to beats, and they perform follow-up investigations regarding property and recovery of stolen property in their geographical area.

The Crimes Against Persons Section conduct investigations in specialized areas such as violent crimes, juvenile crimes and cyber crime. Investigators assigned to the Crime Scene Search Unit collect and process all evidence from North Richland Hills crime scenes; provide assistance to neighboring agencies when requested and supervise the multi-agency Automated Fingerprint Identification System (AFIS).

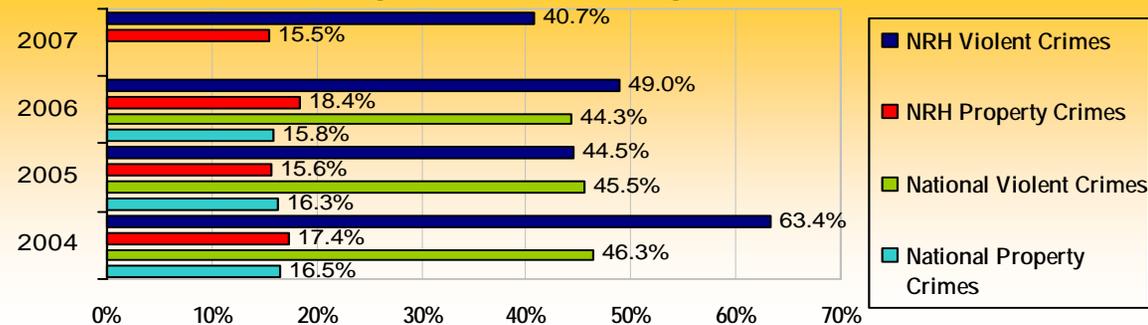
The Narcotics Section mainly investigates offenses concerning criminal narcotic trafficking. Investigators work narcotic offenses in North Richland Hills as well as working closely with Federal and State agencies in an attempt to reduce the flow of narcotics into our community.

Crime Analysis studies crime patterns and trends affecting the community. This information is used to develop strategies to address any emerging or ongoing crime patterns.

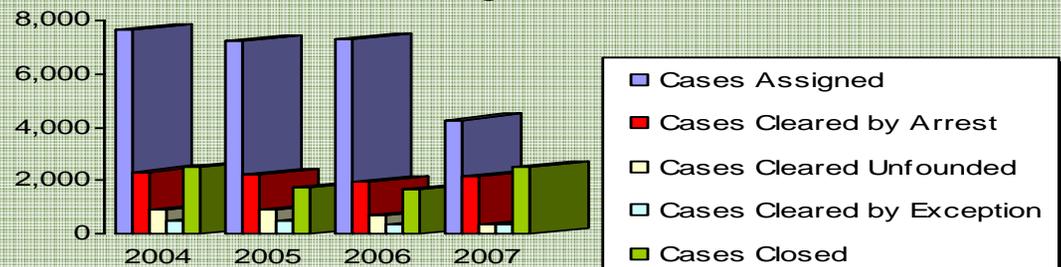
Average Response Times



Average Clearance Percentages - Part I Crimes



Investigative Statistics





North Richland Hills Police Department

Operations Bureau



The North Richland Hills Police Honor Guard is a voluntary unit representing the Department, its officers and families at police funerals as well as other ceremonial occasions. This specialty trained unit renders honor and participates in many events, including memorials and presentation of the colors at civic proceedings.

Members of this memorial unit have honored members of the law enforcement community and their families who have paid, and will pay, the ultimate sacrifice.



A number of officers are also cross trained to serve in the capacity of a Special Weapons and Tactics Unit (SWAT). The SWAT Unit consists of supervisors and officers from throughout the Department. The primary responsibility of the SWAT Unit is to handle special threat or high risk situations that require special weapons and tactics. Special threat situations normally fall into one of the following categories: sniper, barricaded person, hostage situations, dignitary protection, or hazardous warrant service. This unit will provide their specialized service to the community and will assist surrounding communities, if requested. To prepare for these dangerous encounters, this highly-dedicated team has specialized training utilizing real-life situations in which their skills and training are refined.

The Bike Patrol Unit is the newest voluntary unit. Currently this unit consists of 10 specially trained officers. The Bike Unit employs the use of 10 specially designed and outfitted Trek mountain bikes.



Police Cyclist training includes instruction on operating the bicycle through various skills courses, up and down stairs, over obstacles, and multi-mile endurance rides. Bicycle maintenance skills, rider physical conditioning, and health concerns are also included in this course.

Bicycle officers can exercise the option to ride throughout the entire year, dependent upon weather conditions and staffing. The Bike Patrol Unit is an additional facet of the Department's proactive approach to law enforcement and service to the community. These officers will be heavily involved in community policing projects and various crime prevention programs. The Bike Patrol furthers community relations by increasing the police officer's visibility and approachability.



North Richland Hills Police Department

Operations Bureau

The Traffic Section is tasked with enforcement of the traffic laws throughout the city, including city ordinances regulating traffic along with parking violations. This section conducts follow-up investigations on hit and run cases, coordinates and works special city events, and also responds to traffic complaints in congested areas, dangerous locations and as called upon by citizens within the community. There are 12 School Crossing Guards that are assigned to the Traffic Section, and these part-time employees work all the crossing guard posts throughout the city to keep children safe going to and from school.

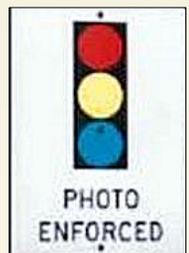
In 2007, the North Richland Hills Police Department participated in a number of programs intended to prevent accidents and make the streets safer. These programs include the "Click It or Ticket" Program and the Selective Traffic Enforcement Program (STEP) which provides for extra DWI enforcement hours during selected time periods.



North Richland Hills was represented well in 2007 in two charity police motorcycle skills competitions. Traffic Officers received a 1st place award for Partner Ride and Individual Ride in both the Dallas and Baton Rouge competitions.



The Automated Red Light Enforcement Camera program began on April 30, 2007 with the installation of a camera at the southbound approach of the intersection of Rufe Snow Dr. and Mid-Cities Blvd. The program included an initial 30-day warning period during which time warning letters were issued and no fines were incurred. After the warning period expired, the City began issuing Notice of Violations requiring violators to pay the \$75 civil penalty. The system is based on the issuance of a civil fine to the registered owner of the vehicle. There are no criminal penalties and any enforcement action does not impact an individual's driver's license. Annually, more than 3 million intersection crashes occur across the country, resulting in over 9,000 fatalities. Each year more than 50% of all reported crashes and 22% of all injury crashes occur in an intersection. The purpose of this program is to increase traffic safety in the City of North Richland Hills. At the end of 2007, there were red light enforcement cameras operational at eight intersections throughout the city.



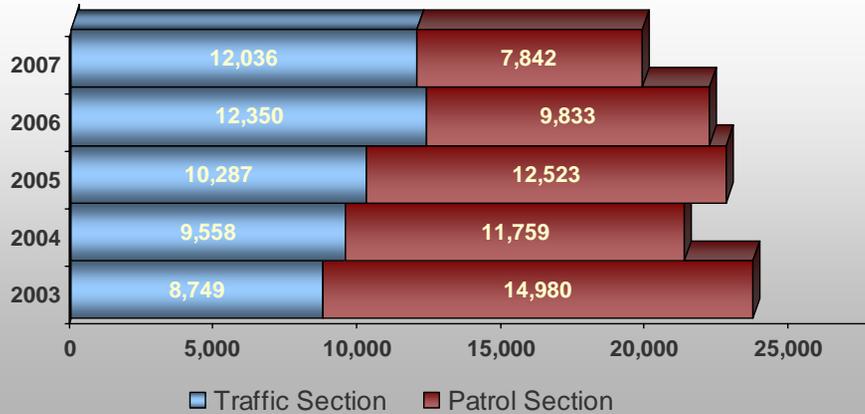


North Richland Hills Police Department

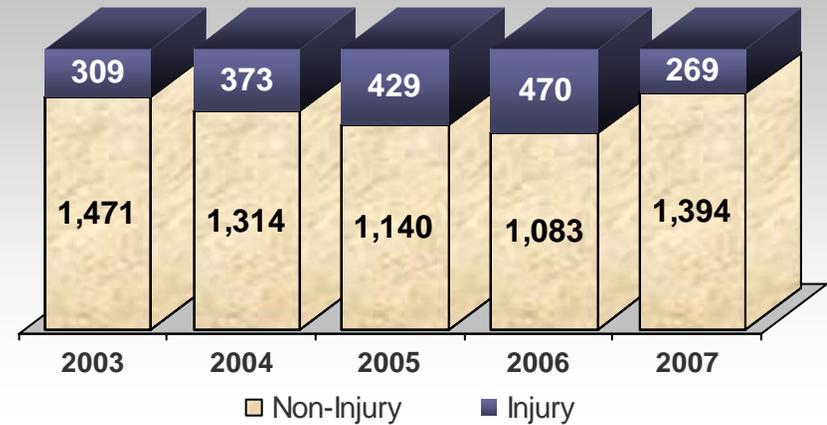
Traffic Statistics



Violations Issued



Motor Vehicle Accidents





North Richland Hills Police Department

Management Services Bureau

Assistant Chief Richard Kitchen commands the Management Services Bureau and is responsible for the Department's fiscal management and control. The activities of the Administrative Services Division and the Technical Services Division are coordinated through the Management Services Bureau.

The Administrative Services Division is staffed by a captain, three sergeants, eight officers and one records technician. The Division is organized into three Sections. Additionally, the Administrative Services Division is responsible for the management of awarded state and federal grants.

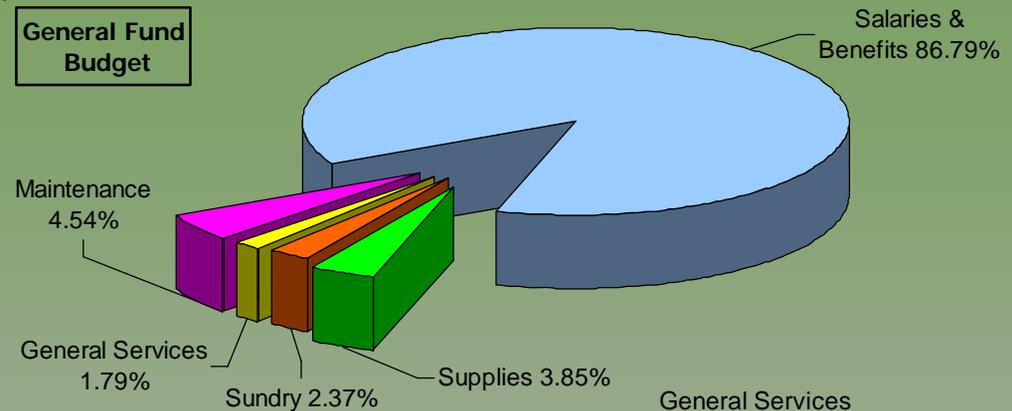
- ❖ The Professional Standards Section is responsible for the completion of background investigations and pre-employment testing on all applicants for the Police Department. Professional Standards addresses internal control and compliance issues by investigating allegations of misconduct by Department employees. News releases and media relations are also coordinated through this Section.
- ❖ Crime reduction and community relations are the top priorities of the Community Services Section. Instruction of the highly-successful D.A.R.E. program and primary law enforcement responsibilities in the area schools are the focus of the School Resource Officers.
- ❖ The Training Section coordinates and delivers advanced, continued training opportunities for the Department's sworn officers as well as civilian employees. Efforts to conduct personnel development include annual weapons qualifications, a 40 hour in-service class, and legislatively mandated requirements. Highlights of



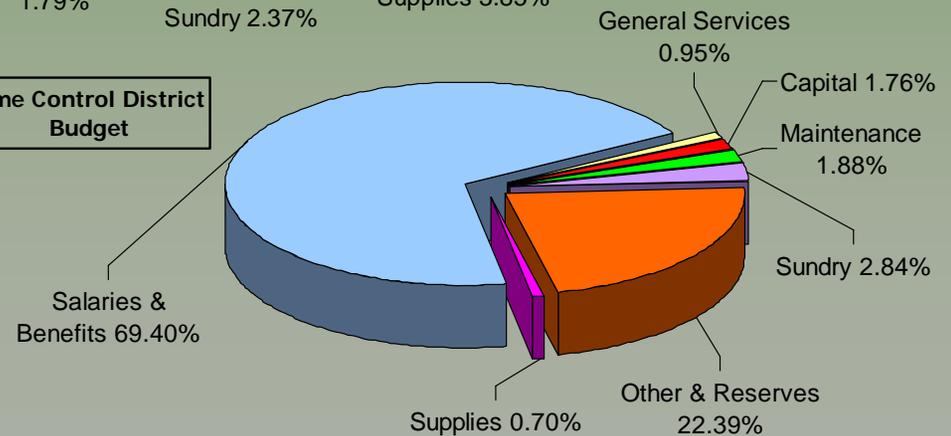
this program in 2007 were specialized training in police-issue shotgun shooting skills; an 8-hour Women in Policing symposium for sworn female officers; and the certification for all detention personnel, patrol officers, and traffic officers in the use of Tasers as a tool in the department's new use of force policy.



General Fund Budget



Crime Control District Budget



Lateral Pay incentives have been established giving the Police Department the ability to hire experienced, fully trained police officers. Hiring fully-trained Texas Peace Officers saves the department 7 months of police academy (at a cost of \$1300 per officer) and field training time. The North Richland Hills Police Department hired a combined total of 24 sworn and civilian positions over the past 12 months.





North Richland Hills Police Department

Management Services Bureau

The Technical Services Division is staffed by a captain, two managers, three supervisors, 10 records technicians, three property technicians, 14 dispatchers, 11 detention officers, and five public service officers. The Division is organized into four sections.

The Property and Evidence Section is responsible for:

- the procurement and management of the inventory and issuance of all police equipment;
- the maintenance and accountability for the Department's vehicle fleet;
- the storage, safekeeping and the ultimate disposal of all property/evidence recovered during a criminal investigation; and
- the coordination and supervisory oversight of building security and facilities management.



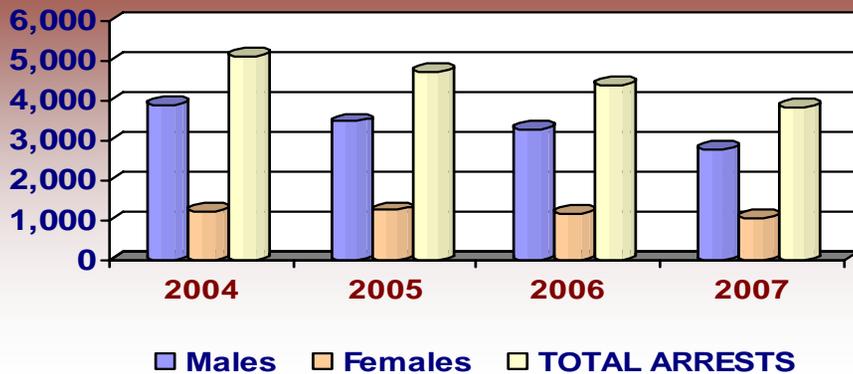
The Detention Services Section is responsible for the safe detention, control and care of all prisoners within the jail facility. All Detention Officers receive training in jail regulations, departmental regulations and jail standard operating procedures to ensure that the prisoner's constitutional rights are not violated. This section is also responsible for proper recording and testing of suspected DWI violators through the Department's State Certified Intoxilyzer Program. Additionally, all Detention Officers have been certified in the use of the Taser less-lethal weapon. An average of 13.66 prisoners are housed per day, and the average stay per prisoner is 1 day, 1 hour, and 15 minutes. Facility staff serves an average of 15,500 prisoner meals each year.



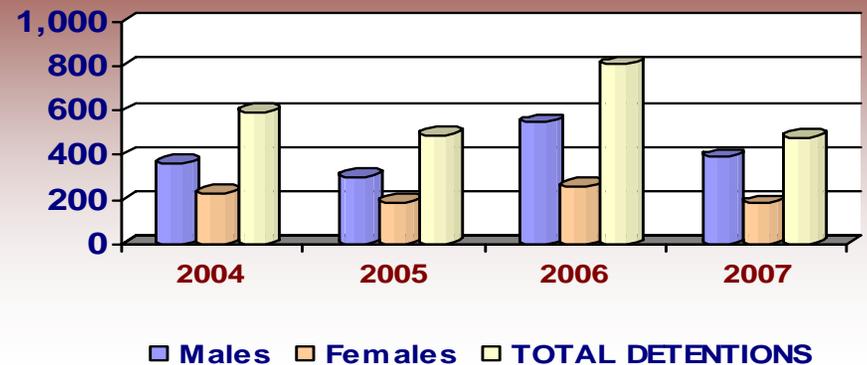
Quarterly audits were conducted in 2007 on all firearms, narcotics, and money. Audits were conducted to ensure compliance with policy and procedures. Annually, an inventory is conducted of the entire collection of property maintained in the property room.



ADULT ARRESTS



JUVENILE DETENTIONS





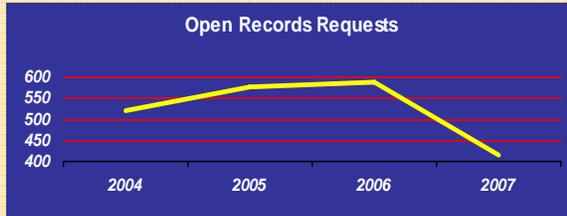
North Richland Hills Police Department Management Services Bureau

Records Section

The Records Section serves as the North Richland Hills Police Department's official record custodian along with the processing and retention of all police records. This section provides the services necessary to track, file, and efficiently retrieve all police reports for the department by maintaining a record scanning program for all archived records. The Records Section serves as the record liaison for the public, the State and the FBI. This section is responsible for maintaining a high level of customer service abilities by providing assistance to citizens with various needs either face to face or by telephone. Personnel assigned to this service area also assist the Patrol Section by taking non-emergency police reports that do not require the presence of a police officer allowing more time to devote to pro-active crime reduction activities.



Major accomplishments by the Records Section in 2007 include the North Richland Hills Police Department's conversion to the upgraded Tiburon Records Management System and Computer Aided Dispatch programs. File definition and data entry for the Tiburon files and programming screens for a new TLETS system integration was a monumental task lasting several months. The Records Section and the Communications Section worked side by side to ensure a successful transition to the new system. In March of 2007, accident reports became available to citizens online. Accident reports are now being uploaded to US Reports On-Line, where a citizen can purchase a copy without having to visit the Police Department.



Communications Section

The Communications Section is the public's link to police, fire, ambulance, and City emergency and non-emergency services. The primary responsibility of the Communications Section is to provide citizens with the best possible response to their request for information or the need for service.



Communications personnel accomplish this by responding to a need for service by notifying and causing a response of available police, fire, ambulance, City personnel and emergency equipment as well as outside agencies.

Personnel are trained to provide educated answers to a vast array of questions from our citizens and provide 9-1-1 education to the young children of the community.

This area provides accurate statistical information for administrative use including weekly reporting for the City's new False Alarm Reduction Program. To prevent unnecessary emergency responses to false alarms and to encourage all alarm users to maintain the mechanical reliability of and to properly use their alarm equipment, a new alarm ordinance was adopted and the requirements in the ordinance became effective March 11, 2007. The new alarm and residence alarm requires alarm users with the City of North an annual permit fee. were issued in 2007, months of this new 2% reduction in false Communications Section handles allowing officers to proactively prevent crime.



ordinance establishes new business code requirements and also to register their alarm system Richland Hills by paying Over 3,800 alarm permits and in the first eight program, there has been a alarm responses. The strives to substantially reduce that the Police Department



Volunteers in Policing Service

A new program implemented in 2007 - the NRH Volunteers in Policing Service - offers trained citizen volunteers to areas of the Department where the need is the greatest. The "VIPs" assisted the Records Section in information input. These volunteers proved to be a valuable asset to the agency and prompted much enthusiasm in the program.





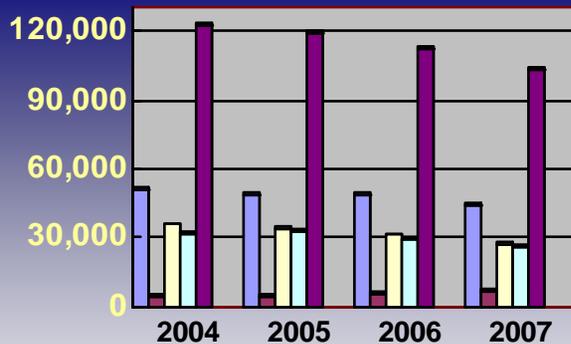
North Richland Hills Police Department

Statistics and Data

Comparative Statistics FBI Uniform Crime Report

Type of Offense	2006	2007	Dec/Inc	% of Change
Homicide	0	2	2	200%
Theft	1,677	1,617	-60	-4%
Burglary	499	418	-81	-16%
Auto Theft	184	179	-5	-3%
Aggravated Assault	128	212	84	66%
Robbery	41	39	-2	-5%
Rape	18	24	6	33%
TOTAL	2,547	2,491	-56	-2%

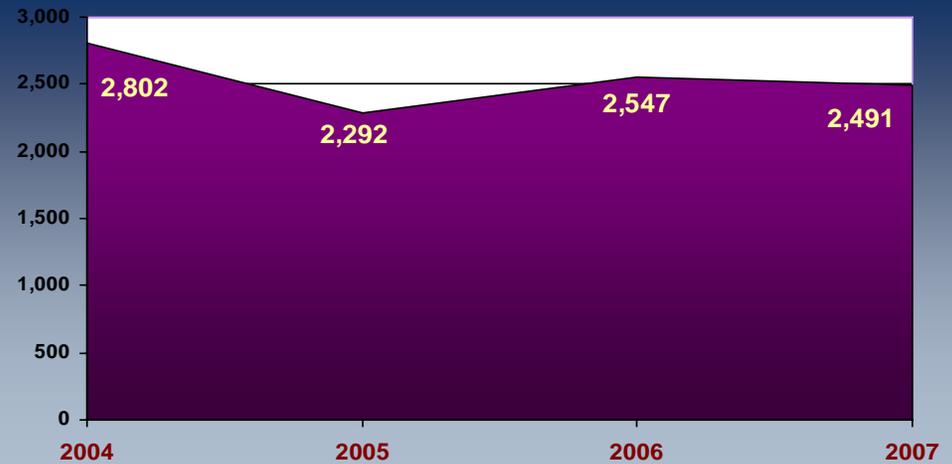
Police Calls for Service



■ All Units	50,893	48,608	48,260	44,286
■ Other Field Activity	4,159	4,187	4,687	6,260
■ Assist Units	35,322	33,853	30,812	26,738
■ Traffic Stops	31,762	32,632	28,564	25,853
■ Total Activity	122,136	119,280	112,323	103,137

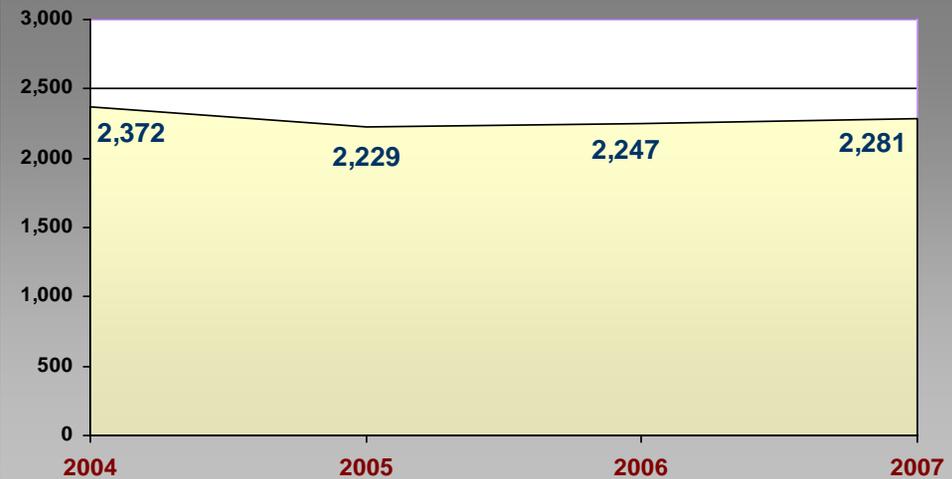
Part I Offenses

Homicide, Rape, Robbery, Agg. Assault, Burglary, Theft, Vehicle Theft



Part II Offenses

Vandalism, Forgery/Fraud, Narcotics, Weapons, Sex Offenses, Simple Assaults





North Richland Hills Police Department Community Services



The City of North Richland Hills Police Department D.A.R.E (Drug Abuse Resistance Education) program is funded for the benefit of its young citizens. The D.A.R.E. Officer, with assistance from the School Resource Officers, instructs the D.A.R.E. curriculum to students in the Birdville Independent School District. The D.A.R.E. program makes every effort to clarify the significance of making right choices by providing our fifth-graders skills and methods to say no to tobacco, alcohol, and other illegal substances. The program

also emphasizes to the students the value of achieving and sharing positive self esteem with peers by getting along well with others. In the 2006-2007 school year, 935 5th graders in the BISD graduated from D.A.R.E.



The slogan of the Citizens Police Academy is "Understanding Through Education." This program is designed to provide the citizens of North Richland Hills first-hand knowledge about their Police Department. Throughout the academy, participants are encouraged to ask questions and discuss topics with Department personnel. Our intent is to acquaint citizens with law enforcement's role in the criminal justice system and provide increased understanding of the tasks police officers face in their daily work. Instructors are officers

and personnel from the Department who speak on their areas of expertise. Topics include virtually all aspects of police work. Since its inception, 470 citizens have successfully completed this program. Graduates of the class are offered the opportunity to keep learning and participating in community service through membership in the North Richland Hills Police CPA Alumni Association. The alumni members have made numerous contributions over the years. Their efforts have promoted the CPA classes and the Police Department alike.

Wouldn't It Be Great?

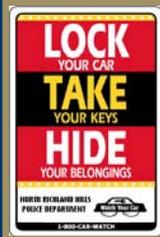
Continually striving to build a partnership with the community, a public service announcement titled "Wouldn't It Be Great"

was developed by the North Richland Hills Police Department. This PSA utilizes the concept of neighbor helping neighbor focusing on how the Police Department and the citizens working together can help make our City an even safer place to live, work, and play. This PSA was launched in conjunction with a series of "community meetings" that are based within each geographical beat of the City. These meetings are designed to establish effective communication mechanisms with our citizens. The very popular meetings provide information to citizens regarding the services that the Police Department provides to the community and offer an opportunity to meet the police officers and supervisors who work in the area where they live. Chief Jimmy Perdue and his command staff give a presentation regarding police services and current activity within the geographical districts of the City.



The North Richland Hills Police Department is participating in an internet based program called Crimeweb. This program is designed to allow citizens the opportunity to receive information on major crimes, homeland security and community information via e-mail in the form of an e-mail alert. Over 7,500 citizens currently receive our crime alerts through this program. The North Richland Hills Police Department also uses the program to distribute the City's Crime Report. The Crime Report has been made available to the public in an effort to keep citizens informed of local crime, including: burglaries, thefts, and narcotics arrest information.

To help prevent burglary of motor vehicles and unauthorized use of motor vehicle offenses, the public awareness program -- "LOCK, TAKE, and HIDE" -- consists of brightly colored signs that remind people to lock their cars and take their keys and belongings with them. If valuables are not able to be removed from the vehicle, they need to be placed out of view, thus limiting opportunities that present themselves to would-be thieves. The North Richland Hills Police Department encourages business owners throughout the City to participate in the LOCK, TAKE, and HIDE program by placing signs at the entry ways and other appropriate areas on their property.





North Richland Hills Police Department Community Services



**Building Connections -
Building Community**
tcyc

The City of North Richland Hills in partnership with the Tarrant County Youth Collaboration created the Building Connections – Building Community (BC2) program. This joint effort is aimed at reducing the occurrence of child abuse and neglect by reaching out to the community when we identify families in need. This

program is based upon research that indicates parents who neglect and abuse their children are socially isolated from formal and informal support systems. BC2 has two integrated components that seek to de-isolate families at risk of abusing or neglecting their children. In coordination with TCYC and the BC2 project, the North Richland Hills Police Department implemented the City's first Family Resource Coordinator (FRC) in 2006. The FRC receives referrals from the Police Department, School District and CPS Screeners of families that are at risk of neglecting and/or abusing their children but do not yet meet the level necessitating statutorily mandated CPS or other legal intervention. The FRC works directly with police officers and other emergency services personnel so that we can act swiftly as soon as a need is identified. The FRC makes home visits and begins connecting parents and children to a range of natural community resources. Since joining us in mid-2006, our FRC has received referrals to help over 650 families. By facilitating this program, the FRC and the North Richland Hills Police Department have another means to proactively intervene in the lives of "at-risk" families before any injurious conduct is committed. We value all life. From the youngest to the oldest, this is our community.

NRH Public Safety Expo

Attended by more than 1,500 residents, the North Richland Hills Police and Fire Departments hosted the first annual Public Safety Expo on October 6, 2007. As a public service to the community, this informative event included police displays, safety and identification programs. Exhibitions by the Police Department included SWAT demonstrations, rappelling, and police motorcycle drills. The expo provided a safe and fun environment for citizens and children to learn about their Police Department.



In the continuing tradition of helping those in need, this year the North Richland Hills Santa Cops program provided assistance to 51 families matching the Christmas wishes of 157 children referred to the Christmas Providers organization by Birdville Independent School District. Santa Cops extends thanks to the Northeast Lions Club for their generous donation of \$4,000. Without this assistance, Santa Cops could not carry out its purpose of providing Christmas gifts to these children and helping to brighten the holiday season for those less fortunate.





City of North Richland Hills

Emergency Management / Homeland Security

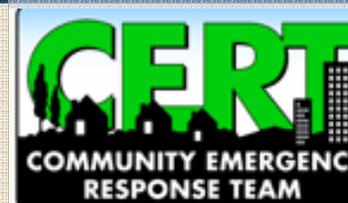


Sean Hughes serves as the Coordinator for the City of North Richland Hills Office of Emergency Management / Homeland Security .

The mission of this Division is to minimize loss of life and damage by maintaining a program that addresses preparedness, mitigation, response and recovery for all hazards. This mission is accomplished by working in close coordination with mutual aid partners, Tarrant County, the State of Texas and federal agencies in the preparation of a program of outreach, coordination, planning, training and exercising.

Goals of this office include:

- ❖Serving as the City's primary liaison for emergency management, emergency preparedness and homeland security issues
- ❖Coordinating Emergency Management and Homeland Security training programs and emergency operations drills
- ❖Assisting all City Departments with emergency, mitigation, and disaster planning
- ❖Managing the Emergency Operations Center (EOC)
- ❖Serving as first responder to those emergency events which could have a significant impact to the City
- ❖Maintaining all electronic and video equipment used by the Police Department



One important training program offered by the Office of Emergency Management / Homeland Security is the Community Emergency Response Team (CERT) program. This program trains people to be better prepared to respond to disasters and other emergency situations. CERT is a group of volunteers trained specifically to be able to function as first responders during a disaster until professional fire, police, and EMS units arrive on the scene which could range from a few minutes to a hours. CERT training consists of approximately 44 hours of classroom and hands-on experience. This program promotes a partnership between emergency service providers and the community they serve. Emergency responders are the instructors for CERT training. Upon completion of training, CERT members are then worked into the emergency response matrix of the City of North Richland Hills. When emergencies happen, CERT members can give critical support to first responders, provide immediate assistance to victims, and organize spontaneous volunteers at a disaster site. CERT members can also help with non-emergency projects that help improve the safety of the community. If a disaster or emergency strikes North Richland Hills and overwhelms or delays emergency responders, CERT members will be activated by the EOC. CERT members will apply their skills to help save and sustain lives until help arrives.

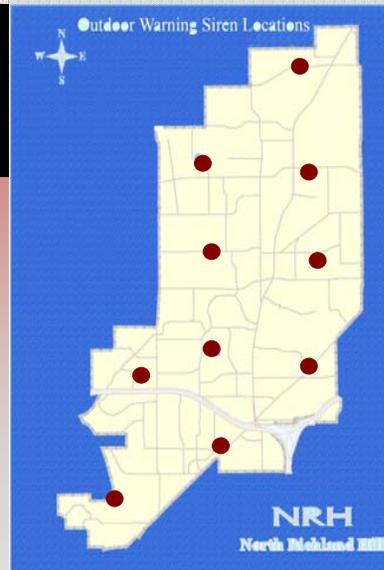


The City of North Richland Hills now has the ability to notify you about emergency situations faster than ever before with the CodeRED Emergency Notification System.



The CodeRED system enables the City to deliver pre-recorded emergency telephone messages to targeted areas, or the entire City, at a rate of up to 60,000 calls per hour. Examples of times when the CodeRED system may be utilized include severe weather, terrorism related emergencies, HAZMAT emergencies, extended utility outages, drinking water contamination and other emergency situations where rapid and accurate notification is essential for life safety.

The CodeRED service is provided free of charge to all North Richland Hills residents.



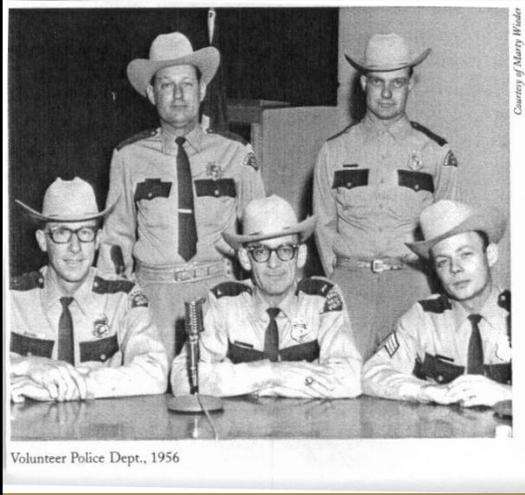
The **Outdoor Warning Siren System** consists of ten large outdoor warning sirens located throughout the City of North Richland Hills. These sirens are activated when there is an immediate danger from a tornado, national security threat, or environmental hazard. The sirens are designed to warn people who are outside to go inside and turn on their local television or radio stations to find out what the situation is. There are two types of signals generated by these sirens:

STEADY TONE- indicates a threat from either a tornado or environmental hazard.

RISE/FALL SIREN- indicates public danger from a national security threat.



North Richland Hills Police Department *History*



Volunteer Police Dept., 1956

After the incorporation of North Richland Hills in 1953, Robert Hays was appointed town marshal. In addition to Mr. Hays, J.M. Shelton was licensed by the city as a night watchman to provide protection during hours of darkness. Each family was assessed a small monthly fee to pay for this service.

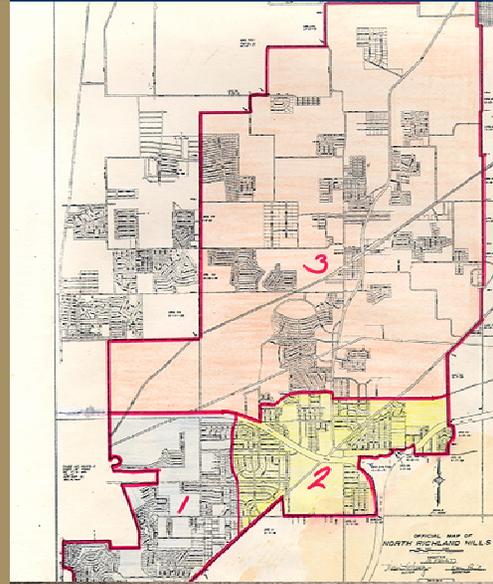
In July 1956, Mayor Donald F. Denney and the council approved and installed an Auxiliary Police Force. The force was all volunteers appointed to assist the town marshal.

In June 1959, Walter Smith was also given a license to operate a night patrol in North Richland Hills. During this

period, talk of a paid police force was growing. In July 1960, the council hired George Brazton Coe of Virginia as the first police chief. A property tax was passed to pay for the chief and five officers as well as establishing a city court. Chief Coe organized the newly formed department and designed the first police uniforms.

In 1974, the North Richland Hills Police Department was exposed to what was the beginning of perhaps the most revolutionary concept in the police profession. A computer was delivered to the dispatch office.

Today, the Police Department is equipped with state-of-the-art equipment in all areas. Continuing efforts to recruit and retain the most qualified applicants, has resulted in a more efficient and effective professional organization.



1971 - 1974



1975 - 1978



1978 - 1982

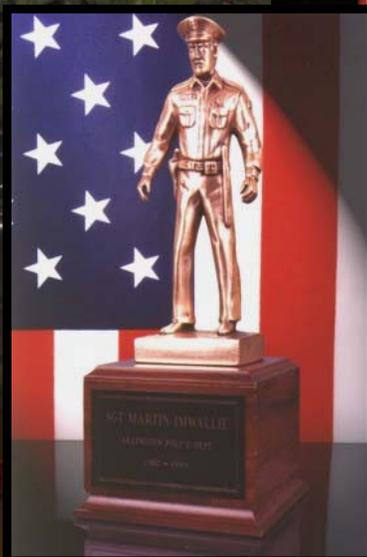


1983 - 1994



1995 - present





NRH Police Awards Banquet



February 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Fri day	Saturday
					1	2
3	4	5	6	7 \$	8	9
			<i>Ash Wednesday</i>			
10	11	12	13	14	15	16
		<i>Lincoln's Birthday</i>		<i>Valentine's Day</i>		
17	 18	19	20	21 \$	22	23
	HOLIDAY <i>President's Day</i>	<i>District 5 Community Meeting</i>			<i>Washington's Birthday</i>	
24	25	26	27	28	29	

GREEN VALLEY COMMUNITY PARK
CITY OF NORTH RICHLAND HILLS



NRH Green Valley Park
7701 Smithfield Rd



March 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6 \$	7	8
9 <i>Daylight Saving Time Begins</i>	10	11	12	13	14	15
16 <i>Palm Sunday</i>	17 <i>St. Patrick's Day</i>	18 <i>District 6 Community Meeting</i>	19	20 \$ <i>Spring begins</i>	21 <i>Good Friday</i>	22
23 <i>Easter Sunday</i>	24	25	26	27	28	29
30	31	<i>District 7 Community Meeting</i>				



NRH Dr. Pillow Park
7501 Continental Trail



April 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3 \$	4	5
6	7	8	9	10	11	12
13	14	15	16	17 \$	18	19
20	21	22	23	24	25	26
<i>Passover</i>			<i>Administrative Professionals Day</i>		<i>National Arbor Day</i>	
27	28	29	30			



NRH Liberty Park
5825 Holiday Lane

"Our debt to the heroic men
and women who have
service of our country can
never be repaid. They have
earned our undying
gratitude. As Americans, all
never forget their sacrifices."
Harry S. Truman



May 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
				1 \$	2	3	
4	5	6	7	8	9	10 <i>City Council Election</i>	
11	12	13	14	15 \$	16	17	
National Police Week							
<i>Mother's Day</i>						<i>Armed Forces Day</i>	
18	19	20	21	22	23	24	
25	 HOLIDAY <i>Memorial Day (Observed)</i>	26	27	28	29 \$	30 <i>Memorial Day</i>	31





June 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12 \$	13	14  <i>Flag Day</i>
15 <i>Father's Day</i>	16	17	18	19	20 <i>Summer begins</i>	21
22	23	24	25	26 \$	27	28
29	30					



NRH Dr. Pillow Park
7501 Continental Trail



July 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	 4 <i>Independence Day</i>	5
6	7	8	9	10 \$	11	12
13	14	15	16	17	18	19
20	21	22	23	24 \$	25	26
27	28	29	30	31		



NORTH RICHLAND HILLS
NRH₂O
FAMILY WATER PARK

PROFESSOR FROGSTEIN SAYS
H₂O = FUN

Frogstein's
Splash
We

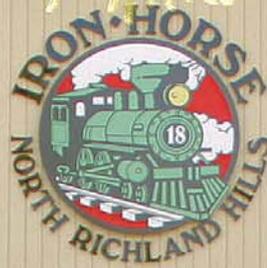
NRH₂O
9001 Boulevard 26



August 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7 \$	8	9
10	11	12	13	14	15	16
17	18	19	20	21 \$	22	23
24	25	26	27	28	29	30
31	<i>B.I.S.D. first day of school</i>			<i>Citizens' Police Academy begins</i>		

C.A. SANFORD



CLUBHOUSE





September 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	 1 HOLIDAY <i>Labor Day</i>	2	3	4 \$	5	6
7 <i>Grandparents' Day</i>	8	9	10	11 <i>Patriot Day</i>	12	13
14	15	16	17	18 \$	19	20
21	22 <i>Autumn begins</i>	23	24	25	26	27
28	29	30 <i>Rosh Hashanah</i>				



Lone Star Motor Rodeo
Dallas Fair Park



October 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Fri day	Saturday
			1	2 \$	3	4 <i>Public Safety Expo</i>
5	6	7	8	9 <i>Yom Kippur</i>	10	11
12 <i>Columbus Day</i>	 HOLIDAY <i>Columbus Day (Observed)</i>	14	15	16 \$ <i>National Boss Day</i>	17	18
19	20	21	22	23	24	25
26	27	28	29	30 \$	31 <i>Halloween</i>	



NRH Liberty Park
5825 Holiday Lane



November 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
<i>Daylight Saving Time Ends</i>		<i>Election Day</i>				
9	10	 11	12	13 \$	14	15
		<i>Veteran's Day</i>				
16	17	18	19	20	21	22
23	24	25	26 \$	 27	28	29
30				<i>HOLIDAY Thanksgiving</i>		



A Night of Holiday Magic
7200 Dick Fisher Drive





December 2008

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6 <i>A Night of Holiday Magic</i>
7	8	9	10	11 \$	12	13
14	15	16	17	18	19	20
21 <i>Winter begins</i>	22 <i>First Day of Hanukkah</i>	23	24 \$	 25 <i>HOLIDAY Christmas Day</i>	26	27
28	29	30	31			



NRH City Hall
7301 NE Loop 820



January 2009

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				 1 HOLIDAY <i>New Year's Day</i>	2	3
4	5	6	7	8 \$	9	10
11	12	13	14	15	16	17
18	 HOLIDAY <i>Dr. Martin Luther King Jr. Day</i>	20	21	22 \$	23	24
25	26	27	28	29	30	31

City of North Richland Hills Municipal Complex



7301 NE Loop 820
North Richland Hills, Texas 76180
817.427.6000



ANNUAL REPORT 2007

A report reflecting the North Richland Hills Police Department's accomplishments during 2007.

NRH
est. 1953

North Richland Hills Police Department
7301 NE Loop 820
North Richland Hills, Texas 76180
817.427.7000
Fax 817.427.7010

*To view this document on-line, visit:
www.nrhtx.com/police*