

times of change

North Richland Hills Police Department 2010 Annual Report



Mission Statement

OUR VISION

Our vision is a community environment where the public has full faith and confidence in its police department to provide an atmosphere where people feel safe and secure.



OUR MISSION

Our mission is to work in a partnership with our citizens to maintain a safe, peaceful community by providing excellence in all police services dedicated to the highest standards of ethics and integrity while preserving and protecting life and property.

OUR PHILOSOPHY

We are committed to maintaining high ethical standards by conducting ourselves with integrity, compassion and accountability.

We, both as individuals and as an organization, strive to be leaders in our profession and in the community we serve. Effective leadership will model the way, enable others to act and inspire a shared vision.

We endorse the principles embodied in our Constitution. We respect and protect the rights of all citizens, and we endeavor to ensure the safety, security and protection of life and property.

Integrity is central to the values we embrace and establishes the foundation for community trust.

We are accountable to each other and to the citizens we serve and we expect ethical, legal and moral behavior in all aspects of our lives.

We strive to maintain the highest quality of life for all that reside within and visit our community.

Our values guide our work and decisions, help us contribute to the quality of life and promote a positive work experience.

We are dedicated to preserving the goals and values that make North Richland Hills the "City of Choice."

Message from the Chief



The North Richland Hills Police Department experienced another great year in 2010 as we built upon our successes and positioned our department for the future. We strengthened partnerships with community members, implemented a number of new police initiatives and made significant technological advances. Many of these advances were unseen by the community but were all designed to equip our employees with the best tools necessary to serve our citizens. We never forget that we only exist through the willingness of our community to support us and our programs.

The most significant example of this commitment was shown during the passage of our Crime Control District renewal referendum. Our community approved a 20-year extension of the CCD with over 87% of the votes. This overwhelming support demonstrated the loyalty of our citizens to support the police department's efforts. Each member of the department joins me in thanking everyone throughout our City for their unwavering support and commitment to our mission and philosophy. We are grateful for that support and seek to demonstrate our commitment to the community through our actions. We were always mindful of our vision to provide an atmosphere where people feel safe and secure and dedicate ourselves to that cause.

As a new year unfolds, we look forward with great anticipation for the implementation of some new programs recognizing the many challenges that lay before us. The widening of Loop 820 through our city will have a multi-year impact to our operations but will not diminish our commitment to maintaining our high level of service. In addition, we are looking to partner with our neighboring cities on some new projects to share resources and reduce our overall fiscal impact to the community. We intend to be good stewards of the resources given to us and maximize the service we provide with them.

The men and women of the North Richland Hills Police Department are committed servants who seek to provide the highest quality of service possible in everything they do. I am constantly amazed at their work ethic and willingness to go above and beyond to serve society. I am very proud of our department and am again humbled by their support. It is my honor to work alongside them and to serve the citizens of North Richland Hills.

Jimmy Perdue

Department Highlights

CCD Election

The Crime Control and Prevention District (CCD), funded with a half-cent sales tax, was originally approved by voters in February, 1996 for a period of five years to provide improved police services to the citizens of North Richland Hills. On May 5, 2001, a continuation referendum was held, reauthorizing the District for an additional 10 years. The District was renewed by the voters for an additional 20 years as a result of the most recent continuation referendum held on May 8, 2010. The CCD provides for the continuation of the upgraded plan, supplies, training and equipment maintenance for 48 police personnel and will continue the support for Alliance for Children and the Special Investigations Unit program.



Best Practices

In 2010, the North Richland Hills Police Department began the process for state accreditation through the Texas Law Enforcement Recognition Program. This voluntary process confirms the agency's compliance with over 160 Texas Law Enforcement Best Practices. These Best Practices cover aspects of law enforcement operations such as use of force, protection of citizen rights, pursuits, property and evidence management, and patrol and investigative operations. Recognition status in the program assures both City Management and its citizens that their Police Department is operating in a manner that reflects the current Best Practices of Law Enforcement.

Implementation of Nixle Messaging Service

Continuing to expand our community outreach efforts, a new Community Information Service – Nixle – was launched in 2010. Nixle is designed to deliver important and timely information to citizens in our community using the latest technology. This service allows all those who live, work, and visit our community to receive trusted, up-to-date neighborhood-level public safety and community event notifications by web, e-mail, and cell phone. Through www.nixle.com, the department sends alerts to subscribers citywide or within a focused radius as little as a ¼ mile.

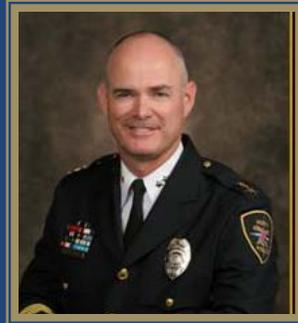
Police Uniform

In 2010, the North Richland Hills Police Department enhanced the safety and presence of its police officers through the modernization of the previously-issued police uniform. The new uniform allows officers a more contemporary and professional appearance to the public. It provides officers greater comfort and enhanced weather protection and a light reflection option for enhanced officer safety in low lighting.

Duty Weapon Conversion

A study was conducted to find a replacement for the Police Department's duty pistol. The current pistol had become undesirable in terms of its reliability, quality of manufacturer service and adaptability among the unique roles and characteristics of Department members. The process involved external agency surveys, product and company research, and extensive discussions with the involved manufacturers. The study concluded with a recommendation to transition all sworn officers to the new Glock service pistol. An agreement was negotiated with a vendor through the Local Government Purchasing Cooperative to purchase the department's inventory of pistols and allowed for the funds to be received in the form of credit to be applied towards the purchase of the new duty weapon and all associated equipment to accommodate the transition.

Organizational Chart



Chief of Police
Jimmy Perdue

**Administrative Support
Office Coordinator**
Rowlett Costantine

Fiscal Management
Personnel/Payroll
Special Projects



**Operations Bureau
Assistant Chief**
Mike Hamlin



**Management Services Bureau
Assistant Chief**
Andy Kancel



Management Services Bureau

The **Management Services Bureau** is under the command of Assistant Chief Andy Kancel. This Bureau is responsible for coordinating the activities of the **Administrative Services Division** and the **Technical Services Division**. In addition to the assistant chief, the bureau is staffed by one captain, one lieutenant, two sergeants, eight police officers, one civilian division coordinator and 40 full-time civilian personnel.

The **Administrative Services Division** is responsible for planning, research, and policy development for the Police Department and the management of awarded state and federal grants. Charitable outlets and grant funding sources are sought after to build new service programs and supplement police resources not otherwise available to the department. Additionally, the Division oversees the Community Services Section, Professional Standards, and the Training Section.

Crime prevention and community relations are the top priorities of the **Community Services Section**. Instruction of the highly-successful D.A.R.E. program and primary law enforcement responsibilities in the area schools are the focus of the School Resource Officers. This section also provides community outreach, partnership, and interaction through the administration of programs such as:

- Neighborhood CrimeWatch
- Crime-Free Multi-Housing
- National Night Out
- Citizen's Police Academy
- Volunteers in Police Service
- Community Resource Coordinator

During the Holiday Season, many families are unable to celebrate or exchange gifts due to financial hardship. The "Santa Cops" and "Shop with a Cop" are two programs that step in to help those families throughout our community. In 2010, these programs brightened the holiday season for 126 children. Helping the community stay safe has always been the primary goal of the police department, but being able to help in other ways is a very satisfying role for the men and women who wear the police uniform.

A newly created program is defining our department's leadership role in providing quality victim's assistance – the Crime Victim's Liaison Program. This program provides support to crime victims through counseling, professional referrals, and assistance in the State's qualification process for compensation.

The **Professional Standards Section** ensures optimum department staffing and the highest quality of service delivery by providing the best qualified candidates for police employment. The Police Agency Combined Testing or P.A.C.T. is the testing device that is used to establish a list of qualified applicants. The six participating cities of P.A.C.T. – Euless, Hurst, Keller, Southlake, Colleyville and North Richland Hills – have joined forces to recruit the most qualified police officer applicants. This combined testing provides one test with multiple opportunities to become a police officer. Professional Standards' staff also maintain positive working relationships with the media by remaining accessible, visible, and delivering appropriate responses in a timely manner. Internal control and compliance issues are addressed by investigating allegations of misconduct by department employees.

The **Training Section** coordinates and delivers advanced, continued training opportunities and professional development of all department personnel. Efforts to conduct personnel development include annual weapons qualifications, a 40 hour in-service class, maintaining all licenses required or issued by the State of Texas, and roll-call training.



Management Services Bureau

The **Technical Services Division** is organized into four sections. **Detention Services** is responsible for the safe detention, control and care of all prisoners within the jail facility. All Detention Officers receive training in jail regulations, departmental regulations, defensive tactics including less-lethal weapons and jail standard operating procedures to ensure that the prisoner's constitutional rights are not violated. This section is also responsible for proper recording and testing of suspected DWI violators through the Department's State Certified Intoxilyzer Program. An average of 12.77 prisoners are housed per day, and facility staff serves an average of 15,000 prisoner meals each year.

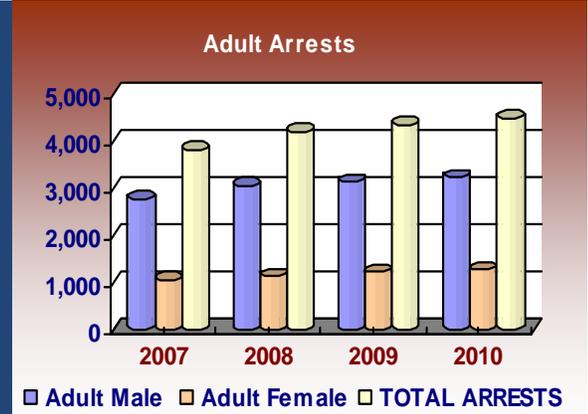
The **Property and Evidence Section** is responsible for:

- the procurement and management of the inventory and issuance of all police equipment;
- the maintenance and accountability for the Department's vehicle fleet;
- the storage, safekeeping and the ultimate disposal of all property/evidence recovered during a criminal investigation; and
- the coordination and supervisory oversight of building security and facilities management.

Quarterly audits were conducted in 2010 on all firearms, narcotics, and money. Audits were conducted to ensure compliance with policy and procedures. Annually, an inventory is conducted of the entire collection of property maintained in the property room.

The **Records Section** serves as the North Richland Hills Police Department's official record custodian along with the processing and retention of all police records. This section provides the services necessary to track, file, and efficiently retrieve all police reports for the department by maintaining a record scanning program for all archived records. This section serves as the record liaison for the public, the State and the FBI. Personnel assigned to this service provide assistance to citizens with various needs either face to face or by telephone. They also assist the Patrol Section by taking non-emergency police reports that do not require the presence of a police officer allowing more time to devote to proactive crime reduction activities.

The **Communications Section** is the public's link to police, fire, ambulance, and City emergency and non-emergency services. The primary responsibility of the Communications Section is to provide citizens with the best possible response to their request for information or the need for service. Communications personnel accomplish this by responding to a need for service by notifying and causing a response of available police, fire, ambulance, City personnel and emergency equipment as well as outside agencies. Personnel are trained to provide educated answers to a vast array of questions from our citizens and provide 9-1-1 education to the young children of the community.



Volunteers

Answering the Call to Service

We are very fortunate to have a community of citizens that support their police department and, in addition, that are willing to participate in helping make it safer. Volunteers can create valuable ties between law enforcement and members of the community. The Police Department has two very exceptional groups of citizen volunteers – The Citizens Police Academy Alumni Association and our Volunteers in Police Service – “VIPS.” Their involvement and the value in their work encompass not only personal time, but individual skills and talents. Our citizen volunteers are a very powerful resource. Together, these two groups had a combined total of over 5,000 service hours in 2010.



VIPS are a team of trained citizen volunteers who provide a value-added level of support to the police department. VIPS members assist with non-enforcement duties, allowing police officers time to respond more effectively to enforcement and policing priorities and to focus on crime reduction. Volunteers attend an orientation program to acquaint them with the department, personnel, policies, and procedures that will have a direct impact on their work assignment. They also receive training in crime prevention, CPR and first aid, driver awareness and patrol procedures. Volunteers do not take enforcement action, carry weapons, or make arrests.

The Citizens' Police Academy is the cornerstone of this relationship as it allows us to educate the public about how we perform our jobs providing them an exposure to the intricacies of the police department. Many graduates of this academy continue to build on this knowledge by joining our Citizens' Police Academy Alumni Association. This non-profit association brings graduates of all CPA classes together to improve relations between the police department and the civilian community in all phases of law enforcement and to further the goals and objectives of North Richland Hills Police Department. These individuals support their police department and provide a core group of people that perform a variety of functions.

Both groups were honored during the 2010 National Volunteer Week with a luncheon served by members of the police department command staff in appreciation for their generous spirit and service to the community. Proudly, sixteen of our volunteers received personal recognition from President Obama through the United States Presidential Service Award. Each recognized volunteer received a presidential pin and signed letter from the president thanking them for their dedicated service.



Community Resource Program

In February 2010, the North Richland Hills Police Department utilized grant funding to improve the existing **Family Resource Program**. This program has proven successful in addressing the needs of families in our community who are experiencing difficulties or needing support due to circumstances beyond their control. The original program was federally funded through the Tarrant County Youth Collaboration with the grant mandated objective of helping children at risk of abuse or neglect. The North Richland Hills Police Departments' procurement of grant funding through the U.S. Department of Justice - Justice Assistance Grant Program, allows for the continuation of the program goals along with the opportunity to expand and enhance objectives. These newly expanded goals and objectives allow for the program to provide assistance to all members of the community with the newly renamed **Community Resource Program**.



The **Community Resource Program** is a multi-component, collaborative partnership project, which seeks to proactively identify and intervene in the lives of our citizens in need. This program offers assistance by connecting citizens with available community resources that specialize in assistance with various issues such as, risk of abusing and/or neglecting their children, financial hardships, counseling, and other daily coping alternatives. The program includes a Community Resource Coordinator (CRC) from the police department who works closely with officers and others to systematically identify and help those most in need. The CRC receives referrals from local schools, CPS, officers and other contacts to intervene in situations before they become detrimental to one's quality of life. The program connects persons in need with local resources that are dedicated to offer a hand up, not a hand out. The CRC also acts as a liaison for MHMR to identify those in the community that need mental health assistance. Sometimes the circumstances in their life may have caused those in need to become disconnected from mental health programs, and this partnership acts to restore the connection to available quality mental health services.

The purpose of the program is to develop and implement an alternative community response system that will more efficiently connect community-based resources to better serve our citizens. Existing social research reveals that families who are socially isolated from formal and informal social support systems in the community tend to face greater struggles in daily life. The **Community Resource Program** is designed to reduce this social isolation which can have a profoundly negative impact upon our citizens, the basic family structure, and community as a whole.

The goal of the **Community Resource Program** is to find new and creative ways not just to avert isolation, but to actually strengthen family resiliency within the community. By intervening at the earliest signs of distress, the program hopes to reduce negative social impact by connecting and strengthening the bonds of our citizens within the community in which we all share.

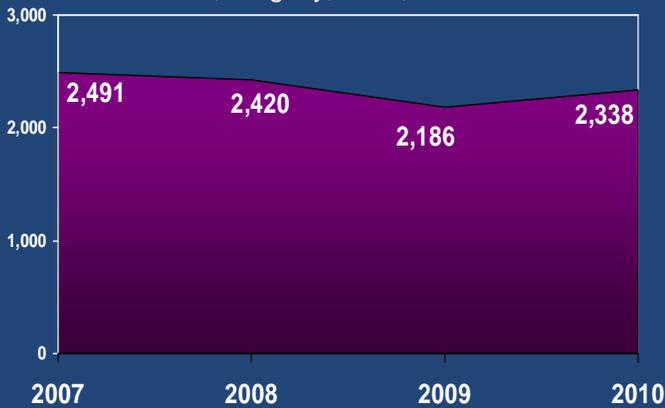


2010 Comparative Statistics

FBI Uniform Crime Report

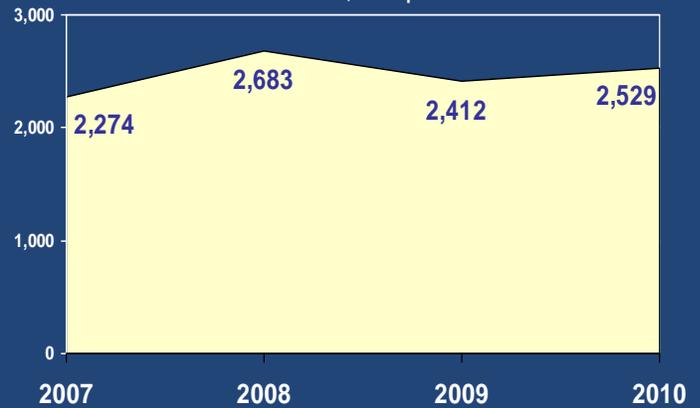
Part I Offenses

Homicide, Rape, Robbery, Aggravated Assault, Burglary, Theft, Vehicle Theft



Part II Offenses

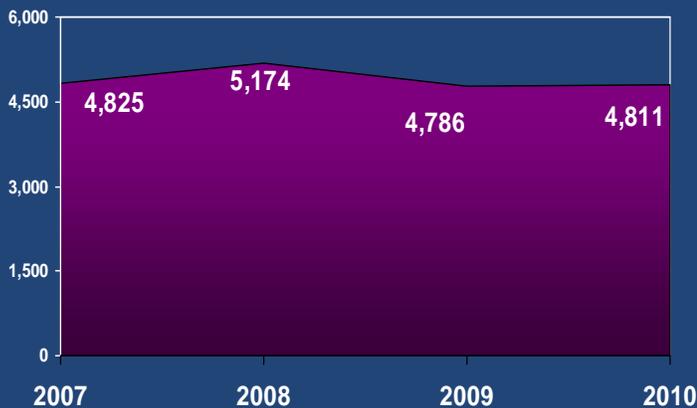
Vandalism, Forgery/Fraud, Narcotics, Weapons, Sex Offenses, Simple Assaults



National Incident-Based Reporting System (NIBRS)

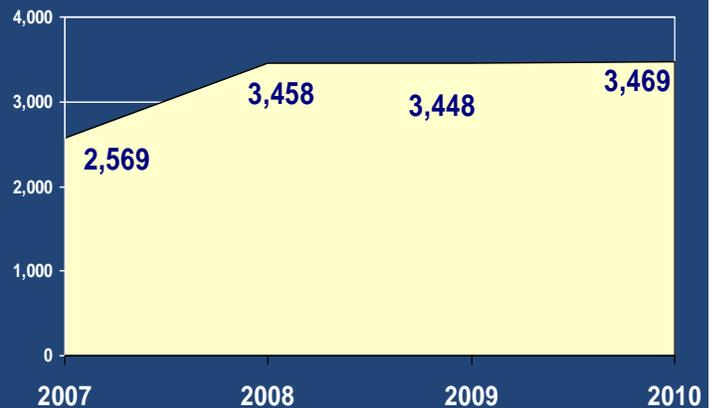
Group A Offenses

Arson, Assault, Bribery, Burglary, Forgery, Fraud, Gambling, Homicide, Kidnapping, Narcotics, Robbery, Sex Offenses, Theft, Weapon Violations



Group B Offenses

Bad Checks, Curfew, Disorderly Conduct, DUI, Family Offenses (Nonviolent), Peeping Tom, Runaway, Trespassing

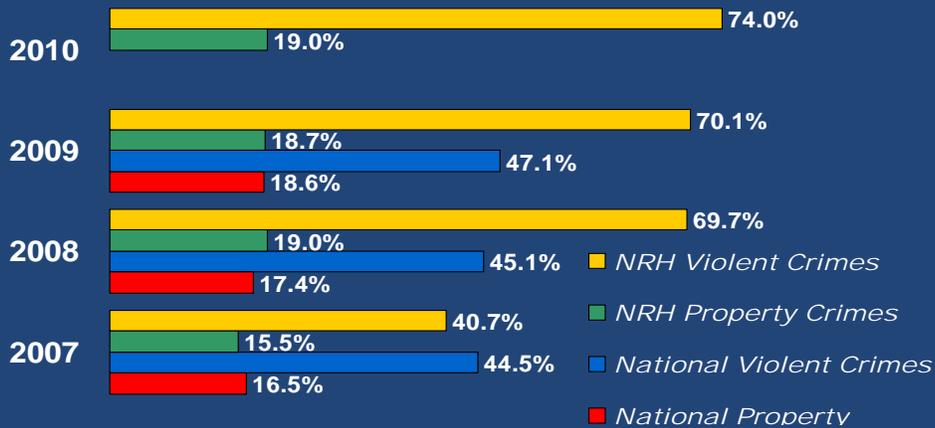


2010 Comparative Statistics

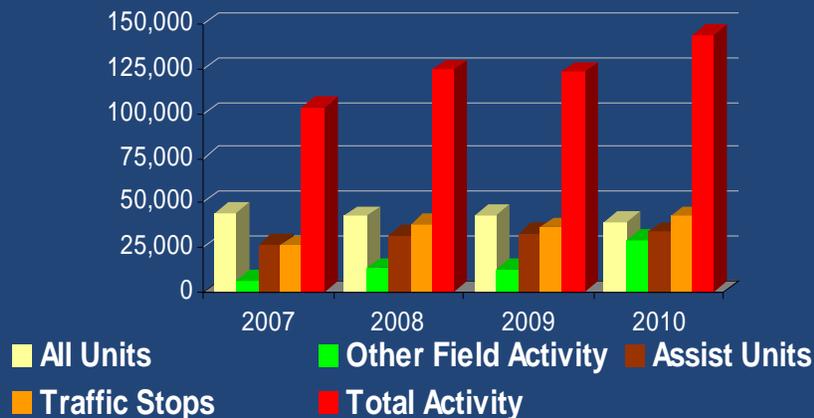
Comparative Statistics FBI Uniform Crime Report

Type of Offense	2009	2010	Dec/Inc	% of Change
Homicide	2	0	-2	-100.0
Theft	1,491	1,607	116	7.8
Burglary	419	411	-8	-2.0
Auto Theft	99	94	-5	-5.1
Aggravated Assault	113	155	42	37.2
Robbery	38	40	2	5.3
Rape	24	31	7	29.2
TOTAL	2,186	2,338	152	6.9

Average Clearance Percentages Part 1 Crimes



Calls for Service

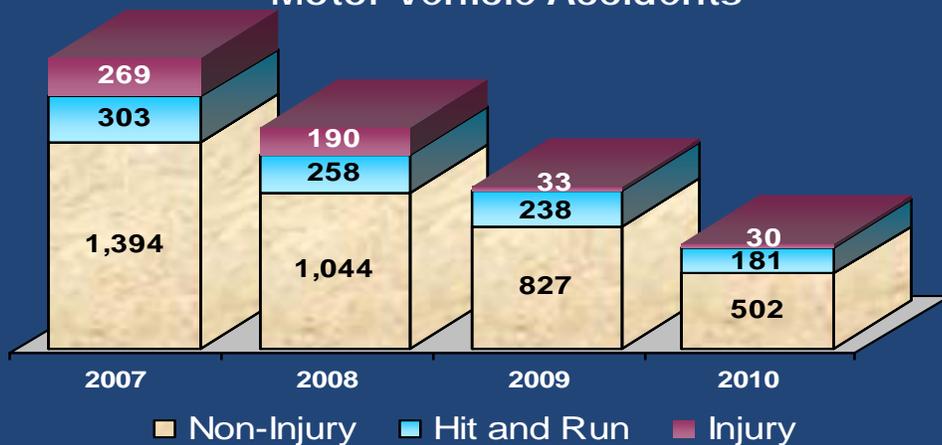


2010 Comparative Statistics

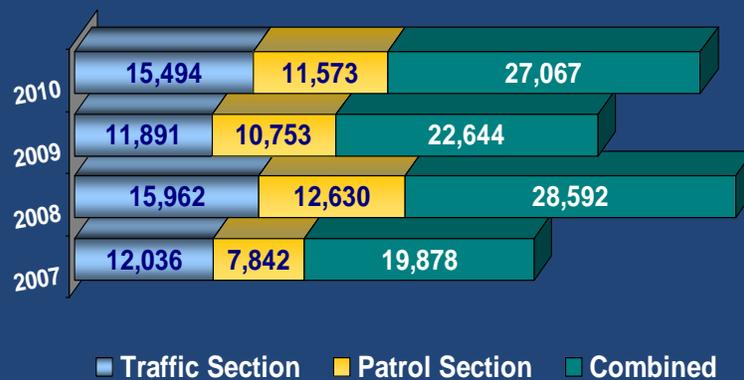
Average Response Times



Motor Vehicle Accidents



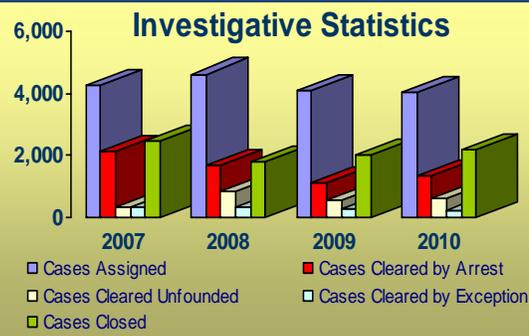
Violations Issued



Operations Bureau

The **Operations Bureau** is under the command of Assistant Chief Mike Hamlin who is responsible for coordinating the activities of the **Uniformed Services Division** and the **Criminal Investigations Division**. In addition to the assistant chief, the bureau is staffed by two captains, four lieutenants, 13 sergeants, 72 police officers and 25 civilian personnel.

The **Uniformed Services Division** consists of two Sections – the **Patrol Section**, and the **Traffic Section**, four specialty units – the **Special Weapons and Tactical Unit**, the **Honor Guard Unit**, and the **Bicycle Patrol Unit**, and the civilian **Public Service Officers**. Services provided by this division include uniformed police patrols, traffic law enforcement, accident investigation and reconstruction, and special threat situations. These sections are equally tasked with providing high police visibility while working with citizens in a preventive approach to problems within the community. This contemporary concept in policing – referred to as **Beat Management** – extends the commitment by our police officers to best serve our community while also forming a partnership with our citizens. Beat assignments have created more familiarity between the beat officer and the community served. The officers are encouraged to stop by and interact with students in schools on their beats; attend the D.A.R.E. graduations at schools on their beats; meet residents, attend homeowner's associations meetings, and attend neighborhood watch meetings on their assigned beats. Public Service Officers focus upon completing those tasks that do not require the services of a police officer. The program's purpose is to create greater efficiency and effectiveness of the department's police officers, allowing them more time to address matters and overall police services to the community.



The **Criminal Investigations Division** consists of three sections – the **Crimes Against Persons Section**, the **Property Crimes Section**, and the **Narcotics Section**. Specialized units within the Division are the **Crime Scene Search Unit** and the **Special Investigations Unit**. The Crimes Against Persons Section investigates causes of all violent crimes including homicide, robbery, sexual assault, family violence and juvenile crimes. The Property Crimes Section investigates property-related offenses including auto theft, burglary, theft, and fraud. Detectives perform follow-up investigations such as recovery of stolen property and arrest of fugitives. The Special Investigations Unit investigates narcotic

offenses in NRH as well as working closely with Federal and State agencies in an attempt to reduce the flow of narcotics into our community. Additionally, task force assignments extending beyond local jurisdiction promote cooperative and coordinated drug enforcement efforts drawing from the expertise of state and local law enforcement. The Crime Scene Search Unit collects and processes all evidence from NRH crime scenes and supervises the multi-agency Automated Fingerprint Identification System (AFIS). Crime Analysis compiles information on statistical implications and trends and produces detailed criminal intelligence data for use by the department and neighboring agencies.



Specialized Units

The **North Richland Hills Police Honor Guard** is a ceremonial police unit dedicated to upholding the highest values and traditions of the men and women of law enforcement. Officers of the NRH Police Honor Guard are committed to representing the City of North Richland Hills and their law enforcement family, both locally and nationally. They remain ready to serve at the direction of the Chief of Police and participate at a variety of ceremonial events, including Police Officer Memorials, Award Ceremonies, and government activities requiring the "presentation and posting of colors." The team incorporates precision marching movements into their ceremonial presentations and they embody the values of law enforcement through a display of discipline, focus and teamwork. The NRH Police Honor Guard is civically minded and remembers our military veterans, as well as individuals and organizations that are dedicated to public service.



A number of supervisors and officers from throughout the Department are also cross trained to serve in the capacity of a **Special Weapons and Tactics Unit (S.W.A.T.)**. The unit will provide their specialized service to the community and will assist surrounding communities, if requested. Their duties include performing hostage rescues and counter-terrorism operations, serving high risk arrest and search warrants, subduing barricaded suspects, and engaging heavily-armed criminals. They have specialized equipment including heavy body armor, ballistic shields, entry tools, an armored vehicle, advanced night vision optics, and motion detectors for covertly determining the positions of hostages or hostage takers inside an enclosed structure. To prepare for these dangerous encounters, this highly-dedicated team has specialized training utilizing real-life situations in which their skills and training are refined.

The newest specialized unit is the **Bicycle Patrol Unit**. This Unit consists of patrol officers who patrol the city primarily on bicycles. Bicycle officers can exercise the option to ride throughout the entire year, dependent upon weather conditions and staffing. Officers are permitted to conduct routine day and night patrols while on bicycle and are assigned to cover special community events. The department has bicycle transportation racks so officers can attach their bicycles onto their patrol vehicles and utilize them as needed. Police Cyclist training includes instruction on operating the bicycle through various skills courses, up and down stairs, over obstacles, and multi-mile endurance rides. Bicycle maintenance skills, rider physical conditioning, and health concerns are also included in this course. This Unit is a visible deterrent to crime and an approachable source of assistance and information. The flexibility, approachability and problem-solving interaction of the Bicycle Patrol is an additional facet of the Department's proactive approach to law enforcement and service to the community.



Awards and Recognition

Police Commendation

Officer Keith Fulgium
Officer Brian Goen
Sergeant Todd Hanson
Officer Alexander James
Officer Seth Martin

Meritorious Service Award

Detective Jeff Brantley
Officer Tom Cleveland
Officer Matt Coomer
Officer Chris Cranford (2)
Sergeant Rick Curtis
Public Service Officer Celina Dick
Sergeant Todd Espy (2)
Sergeant Jeff Garner
Officer John Gaworski
Officer Bryan Grote
Records Technician Darla Hearne
Officer Tim Hennessy
Officer Amber Hull, Hurst Police Dept.
Sergeant Matt Jackson (2)
Detective Shayne Kotara
Officer Kevin Luff
Detective Michael Luther
Sergeant Chris Morgan (2)
Officer Kevin Palmer (2)
Detective Harold Ratliff
Officer Chris Rodriguez
Detective Mickey Shelley
Lieutenant Jeff Williams
Officer William Worsham
Officer Robert Wyatt

Chief's Unit Award

Detention Services
Firearms Instructors

Chief's Award for Excellence

Officer Melissa Allen
Officer Nick Allison
Officer Dustin Black
Records Technician Becca Collins
Officer Debra Taylor-Smith
Records Technician Angela Walley

Life Saving Award

Detective Rica Garcia

Certificate of Recognition

Officer Melissa Allen
Officer Dustin Black
Officer Gabriel Cespedes (2)
Records Technician Becca Collins
Officer Jonathan DeArmond
Officer John Gaworski
Dispatcher Laura Hines
Records Technician Jean Holder
Officer Alexander James
Dispatcher Kim Killion
Detention Manager Michael Lara
Officer Seth Martin
Officer Kyle Mayfield
Officer Robert Owen (2)
Officer Kevin Palmer
Officer Travis Peck
Detective Harold Ratliff (2)
Mr. Christopher Shurtleff, citizen
Officer Chris Rodriguez
Dispatcher Dianne Skaggs
Officer Adam Smead
Officer Debra Taylor-Smith
Dispatcher Jennifer Veber
Officer Edgar Vidal
Detective Matt Visser
Officer Eric Webster



Eric Youngkin

NRH



The City of North Richland Hills is located in North Central Texas in Tarrant County, approximately eight miles northeast of downtown Fort Worth off NE Loop 820. The City's population has grown from 30,600 residents in 1980 to more than 66,000 residents today.

The community began when W.S. Peters agreed to bring 600 families into the area within a three-year period as part of a land grant. Families began arriving in the summer of 1848. In 1849, Tarrant County was established and named for General Edward H. Tarrant. The community of Birdville (adjacent to what is now North Richland Hills' southwest boundary) was named the first County Seat. The area remained a rural farming and ranching community for more than 100 years. In 1952, Clarence Jones began to subdivide his 268 acre dairy farm into a suburban addition in the area that is now Cummings Drive. In 1953, the North Richland Hills Civic League sought to have the area annexed to Richland Hills, then voted to form their own city when annexation was denied. An election was held, and the 268 acres of the Jones' Farm, with a population of 500, became officially incorporated as the City of North Richland Hills.

North Richland Hills operates under a charter adopted in 1964, which provides for a "Council-Manager" form of government. The City Council is composed of a Mayor and seven Council Members: Mayor Oscar Trevino, Mayor Pro Tem Ken Sapp, Councilman Tim Welch, Councilman David Whitson, Councilman John Lewis, Councilman Tom Lombard, Councilman Scott Turnage and Councilman Dr. Tim Barth. The Mayor and Council Members are elected at-large and serve two-year terms. Under the provisions of the City Charter and subject only to limitations imposed by the Texas Constitution, State Law, and the City Charter, the Council enacts local legislation, adopts the annual operating budget, and sets policy. Mr. Mark Hindman, the City Manager, is responsible for the day-to-day operations of the City and reports directly to the Council.

North Richland Hills has come into its own as a truly urban community, serving over 180,000 people daily. With over 66,000 citizens, the City of North Richland Hills is the 3rd largest city in Tarrant County. There are many reasons for our continued growth: close proximity to Dallas and Fort Worth, low crime rate, excellent schools and government services, abundant recreation opportunities and high quality of life. The North Richland Hills City Council and team of city employees are committed to providing quality services and to making North Richland Hills the City of Choice.



The North Tarrant Express (NTE) is a \$2.5 billion, 13-mile project dedicated to improving mobility along the IH820 and SH121-183/Airport Freeway corridor through a regionally supported managed lane system. With construction now underway, this project will help relieve regional traffic, improve safety and pave the way for future growth in one of the country's most congested and fastest-growing regions.

Drivers will have the option of bypassing congestion in general purpose lanes for new high-speed managed lanes. The project will also provide reconstruction of interchanges, upgrade existing toll-free facilities to the latest and most current standards, and maintain them at the developer's expense.

The NTE Mobility Partners' firms collectively employ more than 2,000 Texans and will put more than 100 additional Dallas-Fort Worth and Texas companies, and their employees, to work on this project. The NTE will be designed, built, financed, operated and maintained by NTE Mobility Partners, which will work in close collaboration with the Texas Department of Transportation (TxDOT) and local communities. This important highway project will be wholly owned by TxDOT. Construction began in late 2010, and is on the fast track for completion by 2015. In partnership with local communities and the state, NTE Mobility Partners is committed to developing and operating the safest, most advanced and reliable roadways for drivers and their families.

The NTE project was one of two North Texas highways under development to be named "2010 Project of the Year" by the American Road & Transportation Builders Association. The NTE was recognized as one of the most innovative, comprehensive and complex roadways currently planned and in development in the United States.



2010: The Year In Pictures



Record Snowfall



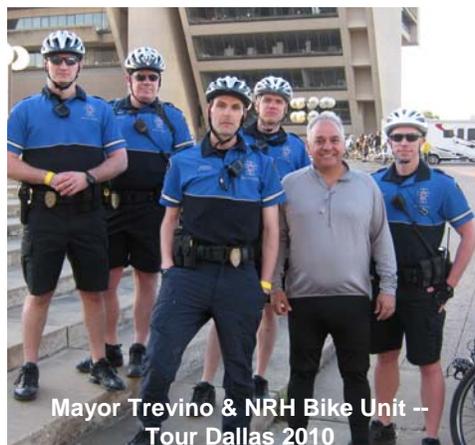
24th Annual Awards Banquet



Volunteer Appreciation Luncheon



Governor Perry visits NRH



Mayor Trevino & NRH Bike Unit -- Tour Dallas 2010



Stormy Plaza Linear Park Dedication



Family 4th Celebration



P.A.C.T. physical testing



Chamber of Commerce Hometown Hero



Hometown Fall Festival



R-spirit Employee of the Year



Geny Court, Community Resource Coordinator

North Richland Hills Police Department 2010 Annual Report



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